



Illinois Department of Financial and Professional Regulation

Division of Banking

PAT QUINN
Governor

MANUEL FLORES
Acting Secretary

MEMORANDUM:

TO: All Owners/Operators of Illinois Automated Teller Machines (ATMs)

FROM: Manuel Flores, Acting Secretary

DATE: February 24, 2014

SUBJECT: End of Microsoft Support for Windows XP in ATMs

As you may be aware, on April 8, 2014 Microsoft will stop providing technical assistance and automatic updates (security patches) for Personal Computers that have Windows XP as their processor's operating system. Many Automated Teller Machines (ATM's) are operated by computers which have Windows XP as their operating system. This means that if any new security vulnerabilities are found, you will not be able to get the security patch to fix the vulnerability. This would make it possible for the processor in your ATMs to be hacked due to the vulnerability. If your ATMs are connected to a local area network or wide area network, this issue could put the rest of your network at risk as well.

Your business should contact your ATM vendor or service provider to determine if your ATMs will be affected by the lack of support for Windows XP. If your ATMs have Windows XP, you need to find out if they can be updated or if they need to be replaced.

Please feel free to contact our offices at (217) 524-5364 should you have any questions concerning this issue.

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