



Illinois Department of Financial and Professional Regulation

Division of Professional Regulation

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PHARMACY DELIVERY GUIDANCE DURING COVID-19 EMERGENCY DECLARATION

Whereas, pursuant to Section 7 of the Illinois Emergency Management Agency Act (20 ILCS 3305/7), the Governor of the State of Illinois has issued a Gubernatorial Disaster Proclamation declaring all counties in the State of Illinois as a disaster in response to the outbreak of Coronavirus Disease 2019 (COVID-19);

Whereas, the Governor of the State of Illinois has issued Executive Order in Response to COVID-19 (Executive Order 2020-10) in which he ordered all individuals currently living in Illinois to stay at home or at their place of residence except as allowed in the Executive Order and to abide by social distancing requirements for the duration of the Gubernatorial Disaster Proclamation;

Therefore, the Illinois Department of Financial and Professional Regulation recommends that pharmacies offer delivery service to deliver the prescription drug order to a patient or patient's representative in a home or institution by an authorized agent of the pharmacy or by common carrier. A pharmacy must have the patient's consent before delivering a prescription drug order to the patient.