



Illinois Department of Financial and Professional Regulation Division of Real Estate Auction Complaint

What we can do for you –

The Division of Real Estate (DRE) will investigate complaints to determine if there has been unlawful or unprofessional conduct by an auctioneer. The investigation process can be lengthy depending upon a variety of factors inside and outside of our control. All complaints, that are not anonymously submitted, are acknowledged in writing and you will be notified when DRE has closed the issue.

We will make every effort to keep your identity confidential during the investigation. However, the Prosecutions Unit may require your testimony in an administrative proceeding. You may be required to appear as a witness and be subject to cross-examination.

What we cannot do for you –

- We cannot provide legal advice or act as your attorney.
- We cannot order the refund of fees, award damages, or enforce contracts.
- We cannot order auctioneers to compensate you for lost or damaged lots or items.
- We cannot change the outcome of an auction.

Please type or print legibly and clearly. You must retain a copy of this form for your records, no copies will be provided.

YOUR INFORMATION (COMPLAINANT)

Name		Daytime Phone Number	
Company (if any)			
Address		Email Address	
City	State	Zip	
<input type="checkbox"/>	I wish to remain anonymous and understand that an anonymous complaint must be supported by evidence, or it will be closed and that I will not be contacted about the results of the case.		

CONTACT PERSON on behalf of the COMPLAINANT (indicate "Same" if the Contact is the Complainant)

Contact's Name		Daytime Phone Number	
Contact's Address		Contact's Email Address	
City	State	Zip	

INFORMATION ABOUT THE AUCTIONEER

Name of the Auctioneer		License Number if Known	
Address where the auction took place		Date or Dates of the Auction	
Address and Email Address of the Auctioneer		Auctioneer's Phone Number	

Have you Contacted the Auctioneer or applicable Profession about your Complaint?

NO YES *If YES, please complete the following:*

Date(s) of Contact	Person(s) Contacted

Please include the names of any **Witnesses**

Name of Witness	Address	Phone Number

IF YOU'VE SUBMITTED YOUR COMPLAINT TO ANOTHER AGENCY PLEASE IDENTIFY

AGENCY	Date Submitted

INFORMATION ABOUT YOUR COMPLAINT

Incident date(s):

INFORMATION and DOCUMENT CHECKLIST

<input type="checkbox"/>	PDF Copy of the Auction Contract if you were the seller
<input type="checkbox"/>	Copy of supporting documentation (advertisements, auction web page addresses, flyers, etc.)
	Other:

DO NOT INCLUDE personally identifiable information such as a social security number, bank account numbers, or driver's license numbers

CERTIFICATION

I authorize the Illinois Department of Financial and Professional Regulation ("IDFPR"), following its initial review of my complaint, to contact, discuss and/or share my identity, my contact information, and my complaint with any other governmental agency that IDFPR determines may be able to help resolve my complaint while IDFPR investigates the complaint I have filed with IDFPR.

By signing below, I certify that the information provided on or with this form is true and correct to the best of my knowledge. I request that DRE conduct a review of my complaint. To assist with this review, I authorize any person or entity in connection with this complaint to provide relevant information.

If not anonymously submitted, you will receive written acknowledgement of your complaint by email.

Email complaint to: **FPR.REcomplaint@illinois.gov**

If submitting by mail, send to: **Illinois Department of Financial and Professional Regulation
Attn: Division of Real Estate – Complaints
555 West Monroe Street – Fifth Floor
Chicago, IL 60661**

Signature _____ Date _____