

Illinois Department of Financial and Professional Regulation Division of Real Estate

Real Estate Brokerage Complaint

What we <u>can</u> do for you -

The Division of Real Estate (DRE) will investigate complaints to determine if there has been unlawful or unprofessional conduct by a real estate broker, real estate company, or leasing agent. The investigation process can be lengthy depending upon a variety of factors inside and outside of our control. All complaints, that are not anonymously submitted, are acknowledged in writing and you will be notified when DRE has closed the issue.

We will make every effort to keep your identity confidential during the investigation. However, the Prosecutions Unit may require your testimony in an administrative proceeding. You may be required to appear as a witness and be subject to cross-examination.

What we cannot do for you -

- We cannot provide legal advice or act as your attorney.
- We cannot order the refund of fees, award damages, or enforce or cancel contracts.
- We cannot mediate commission disputes.

Please type or print legibly and clearly. You must retain a copy of this form for your records, no copies will be provided.

Name			Daytime P	Daytime Phone Number					
C									
Company (if any)									
Addre	SS		Email Add	Email Address					
,									
City			State	Zip					
	I								
	I wish to remain a	nonymous and understand that an anonymous c	omplaint must be supp	ported by evidence, or it will be closed.					
CONTACT PERSON on behalf of the COMPLAINANT (indicate "Same" if the Contact is the Complainant)									
Conta	ict's Name		Daytime P	hone Number					
Conta	ct's Address		Contact's I	Contact's Email Address					
0:4			Otata	7!					
City			State	Zip					
	INFOR	MATION ABOUT THE REAL ESTATE BRO		ACENT					
NI									
Name of the Real Estate Broker, Leasing Agent, or applicable Profession				License Number if Known					
Addre	ss, Email Address, Ph	none Number	Date or Da	Date or Dates of Occurrence					
ADDRESS(ES) OF THE PROPERTY OR PROPERTIES THAT IS/ARE THE SUBJECT OF YOUR COMPLAINT									
ABBRECO(EC) OF THE TROPERTY OR PROPERTIES THAT IS/ARE THE SOBOLOT OF TOOR COMPLAINT									
Have you Contacted the Real Estate Broker, Leasing Agent, or applicable Profession about your Complaint?									
NO LI YES If YES, please complete the following:									
Date(s) of Contact Person(s) Contacted									

Please include information for any Witnesses												
Name	of Witness	Address		F	Phone Number	Email						
IF Y	IF YOU'VE SUBMITTED YOUR COMPLAINT TO ANOTHER AGENCY – PLEASE IDENTIFY											
AGENCY Date Submitted												
INFORMATION and DOCUMENT CHECKLIST												
	Listing Agreement				Purchase Contract (Riders)							
	Disclosures				MLS Sheet							
	Signed Escrow Release Form				Contract Cancellation Form							
	Cancelled Checks				Leases							
	Written Correspondence, emails, texts, private messages, etc.				Addendum							
	Images (photos, adver	tisements, web addresses	s, business cards, othe	er relev	ant documentat	ion)						
	Other											
DO NOT INCLUDE personally identifiable information such as a social security number, bank account numbers, or driver's license numbers												
INFORMATION ABOUT YOUR COMPLAINT												
Incident date(s):												
CERTIFICATION												
I authorize the Illinois Department of Financial and Professional Regulation ("IDFPR"), following its initial review of my complaint, to contact, discuss and/or share my identity, my contact information, and my complaint with any other governmental agency that IDFPR determines may be able to help resolve my complaint while IDFPR investigates the complaint I have filed with IDFPR. By signing below, I certify that the information provided on or with this form is true and correct to the best of my knowledge. I request that DRE conduct a review of my complaint. To assist with this review, I authorize any person or entity in connection with this complaint to provide relevant												
information.												
If not anonymously submitted, you will receive written acknowledgement of your complaint by email.												
Email complaint to: <u>FPR.REcomplaint@illinois.gov</u>												
If submitting by mail, send to: Illinois Department of Financial and Professional Regulation Attn: Division of Real Estate – Complaints 555 West Monroe Street – Fifth Floor Chicago, IL 60661												