

STATE OF ILLINOIS
DEPARTMENT OF FINANCIAL AND PROFESSIONAL REGULATION
DIVISION OF BANKING

IN THE MATTER OF:)
)
) No. 2008-MBR-34
COUNTRYWIDE HOME LOANS, INC.)
License No. MB.0000139)
Attention: Kenya Reed)
4500 Park Granada)
Calabasas, CA 91302)

ORDER ASSESSING FINE

The DEPARTMENT OF FINANCIAL AND PROFESSIONAL REGULATION, Division of Banking (the "Department"), having conducted an investigation and special examination related to activities conducted by Countrywide Home Loans, Inc. ("Countrywide") and having documented separate offenses and violations of the Residential Mortgage License Act of 1987 (the "Act") [205 ILCS 635] and the rules promulgated under the Act (the "Rules") [38 Ill. Adm. Code 1050], hereby issues this ORDER pursuant to the authority provided under Section 4-5 (h)(5) of the Act. The Department makes the following:

FINDINGS

1. That Countrywide Home Loans, Inc. is an Illinois residential mortgage licensee holding license No. MB.0000139 and located at 4500 Park Granada, Calabasas, California 91302;
2. That on March 22, 2007, Countrywide submitted its license renewal application and hand notated in said application that certain of its licensed additional full service offices were "closed;" however, Countrywide did not complete the process for closure of these offices as it neither surrendered the original licenses to the Department, nor provided advance written notice of the closure of these offices as required under the Act and Rules;
3. That there existed an ongoing course of conduct by Countrywide whereby it would from time to time send by facsimile or other means messages to the Department's Licensing Section requesting that certain additional full service office licenses be kept active as Countrywide had made closure mistakes on its renewals;
4. That the Department's Licensing Section was unable to close the offices described on the March 22, 2007 renewal application in the Department's records due to Countrywide's

failure to complete the closure process for these additional full service offices by surrendering the original licenses;

5. That on March 7, 2008, Department examiners conducted on-site visits of several of the offices for which Countrywide did not complete closure to confirm that the offices remained open to perform residential mortgage activities for consumers;
6. That, through the on-site visits, Department examiners determined that eleven (11) such offices were closed for business on March 7, 2008; the offices being identified by additional full service office license number and address as follows:

License MB.0000139-015	930 Brook Forest Ave., Shorewood, IL 60431
License MB.0000139-021	100 W. 22 nd St., Suite 110, Lombard, IL 60148
License MB.0000139-039	1210 Central Ave., 2 nd Floor East, Wilmette, IL 60091
License MB.0000139-074	17 N. Prospect Ave., Park Ridge, IL 60068
License MB.0000139-081	1043 Curtis St., Suite 2, Downers Grove, IL 60517
License MB.0000139-085	7222 W. Cermak Rd., Suite 400, N. Riverside, IL 60546
License MB.0000139-111	47 Highwood Ave., Highwood, IL 60040
License MB.0000139-117	363 W. Erie St., Suite 500E, Chicago, IL 60610
License MB.0000139-118	363 W. Erie St., Suite 500E, Chicago, IL 60610
License MB.0000139-123	2 N. LaSalle St., Suite 1615, Chicago, IL 60602
License MB.0000139-125	2832 N. Vermilion St., Danville, IL 61832;

7. That, through the on-site visits, Department examiners identified three (3) more additional full service offices that were closed, but for which Countrywide had failed to provide any notice of closure to the Department; these offices identified by additional full service office license number and address as follows:

License MB.0000139-019	6612 S. Pulaski Rd., Chicago, IL 60629
License MB.0000139-114	1043 Curtis St., Suite 1 & 4, Downers Grove, IL 60517
License MB.0000139-131	1766 W. Greenleaf, Chicago, IL 60626;

8. That subsequent to the March 7, 2008 on-site visits, the Department, through an e-mail communication received from Countrywide on March 11, 2008 and independently verified by telephone calls to the offices, that six (6) more licensed additional full service offices for which Countrywide did not complete the process for closure of these offices as it neither surrendered the original licenses to the Department, nor provided advance written notice of the closure of these offices as required under the Act and Rules; these offices identified by additional full service office license number and address as follows:

License MB.0000139-036	1304 Sunset Ave., Suite C, Yorkville, IL 60560
License MB.0000139-054	160 Danada Square West, Suites A8,A9, & A12, Wheaton, IL 60187
License MB.0000139-066	2422 W. Main St., Suite 3B, St. Charles, IL 60175
License MB.0000139-072	895 E. Grand Ave., Suite 3, Lake Villa, IL 60046
License MB.0000139-083	407 S. Third St., Suite 260, Geneva, IL 60134
License MB.0000139-113	608 Dundee Ave., Elgin, IL 60120

9. That subsequent to the March 7, 2008 on-site visits, the Department, through an e-mail communication received from Countrywide on March 11, 2008 and independently verified by a telephone call to the office, identified another licensed additional full service office for which Countrywide had provided no notice of closure to the Department; this office identified by additional full service office license number and address as follows:

License MB.0000139-003 820 & 824 E. Rand Rd., Arlington Heights, IL 60004;
and

10. That Countrywide's failure to properly close its additional full service offices, with timely notice and surrender of the original licenses to the Department can negatively affect consumers who are entitled to rely upon the accuracy of Department residential mortgage licensee records, impede the Department's residential mortgage regulation efforts, and inadvertently create an opportunity for unlicensed parties to obtain indicia of licensure for purposes of committing mortgage fraud.

CONCLUSIONS

BASED UPON THE ABOVE FINDINGS, THE DEPARTMENT IS OF THE OPINION AND CONCLUDES:

That Countrywide has failed to provide the Department with proper notice of the closure of seventeen (17) additional full service offices, and has further failed to complete closure of such offices by surrendering the original licenses of such offices; and, Countrywide has failed to provide any notice whatsoever of closure and has further failed to surrender the original licenses of four (4) other additional full service offices, as cited herein, and Countrywide therefore is in violation of Sections 2-4 and 2-6(e) of the Act and Section 1050.475 of the Rules, and is in further violation of Sections 4-5(i)(11) and (17) of the Act.

ORDER

NOW THEREFORE IT IS HEREBY ORDERED:

1. That Countrywide Home Loans, Inc., holding Illinois residential mortgage License No. MB.0000139, shall be and hereby is assessed a fine of \$5,000 for each of the seventeen (17) failures by Countrywide to complete the closure of a licensed additional full service office and \$25,000 for each of the four (4) failures by Countrywide to notify the Department of the closing of an additional full service office; the total fine being in the amount of \$185,000 for the twenty-one (21) separate counts of offense cited herein; and,
2. That full payment of the fine in the amount of \$185,000 shall be due within thirty (30) days of the effective date of this Order; and,
3. That the fine in the amount of \$185,000 shall be paid by means of a certified check or money order made payable to the:

Department of Financial and Professional Regulation
Division of Banking
ATTN: FISCAL DIVISION, 2ND FLOOR
320 W. Washington Street
Springfield, IL 62786

and,

4. That Countrywide Home Loans, Inc. shall further be required to submit to the Department within ten (10) business days of this Order a complete and accurate listing of the status, whether open or closed, of all additional full service offices licensed in Illinois, including addresses, telephone numbers, branch manager names, and operating hours for all open offices, and to further cooperate with the Department in any examination of Countrywide's licensed residential mortgage activities, including any continuing investigation or special examination of Countrywide's additional full service offices, and to comply with all requirements of the Act and Rules.

ORDERED THIS 18th DAY OF MARCH, 2008

STATE OF ILLINOIS
DEPARTMENT OF FINANCIAL AND PROFESSIONAL REGULATION
DIVISION OF BANKING

JORGE SOLIS, DIRECTOR

You are hereby notified that this Order is an administrative decision. Pursuant to 205 ILCS 635/4-12 and 38 Ill. Adm. Code, 1050.1510 *et seq.* any party may file a request for a hearing on an administrative decision. The request for a hearing shall be filed within 10 days after the receipt of an administrative decision and, if so requested, a hearing shall be held on the administrative decision, by the Department of Financial and Professional Regulation, Division of Banking. Absent a request for a hearing, this Order shall constitute a final administrative Order subject to the Administrative Review Law [735 ILCS 5/3-101 *et seq.*].