



QUALIFICATIONS FOR  
LICENSURE:  
NONRESIDENT MAIL-ORDER  
OPHTHALMIC PROVIDER  
(210)

Effective Date: 03/2026

## READ ME FIRST

### **Important:**

- The qualifications for an Illinois nonresident mail-order ophthalmic provider registration are provided in 68 Illinois Administrative Code 1215.20. Part 1215 is referred to as the mail order contact lens rules. Links to the act and rules are available online at <https://idfpr.illinois.gov/profs/contactlens.html>.

## LICENSE QUALIFICATIONS

- Is licensed or registered to distribute contact lenses in the state where the dispensing facility is located and from which the contact lenses are dispensed, if required.
- Complies with all lawful directions and appropriate requests for information from the appropriate agency of each state where the entity is licensed or registered.
- Will maintain records of contact lenses dispensed to Illinois residents, so the records are readily retrievable.
- Will cooperate with IDFPR in providing information to the appropriate agency of the state in which it is licensed or registered concerning matters related to the dispensing of contact lenses to residents of Illinois.
- Will conduct business in a manner that conforms with Section 10 of the Mail Order Contact Lens Act [225 ILCS 83] and 68 Illinois Administrative Code, Part 1215.
- Provides a toll-free telephone service responding to patient questions and complaints during regular hours of operation. The toll-free number is included in literature that is provided with mailed contact lenses. All questions relating to eye care for the lenses prescribed are referred to the contact lens provider.

- Provides the following or a substantially equivalent written notification to the patient whenever contact lenses are supplied:

WARNING: IF YOU ARE HAVING ANY OF THE FOLLOWING SYPTOMS REMOVE YOUR LENSES IMMEDIATELY AND CONSULT YOUR EYE CARE PRACTITIONER BEFORE WEARING YOUR LENSES AGAIN: UNEXPLAINED EYE DISCOMFORT, WATERING, VISION CHANGE, OR REDNESS.

Please apply for licensure with the Division of Professional Regulation using the CORE licensing system online at <https://idfpr.illinois.gov/core.html>.