



IDFPR

Illinois Department of
Financial and Professional Regulation

Division of Banking

idfpr.illinois.gov

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Governor

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Secretary

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Acting Director

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Attention Anti-Predatory Lending Database Users: Multi-Factor Authentication effective September 13, 2023

Effective September 13, 2023, at approximately 9:00 PM CT, all users of the Anti-Predatory Lending Database (APLD) will be required to use multi-factor authentication (MFA) when accessing the APLD. MFA will provide enhanced security to protect customer information. More information on MFA can be found within the FTC [Safeguards Rules](#).

Users will need to use either the Google Authenticator or Microsoft Authenticator on a mobile device. Device setup instructions and Frequently Asked Questions will be available on the APLD's MFA set up page.

Please contact APLD Customer Service at 1-888-455-2753 (or by email at service@ilapld.com) if you have any questions.