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JB PRITZKERGovernor

MARIO TRETO, JR. Secretary

December 31, 2022

It is my pleasure to present the Report on Expedited Licensure Review for Military Service Members and Spouses for 2022 ("Report"), prepared and issued by the Illinois Department of Financial and Professional Regulation ("Department") pursuant to Public Act 101-240 ("Act").

Following a state law enacted in 2019, the Department announced a Military Liaison to assist eligible Military Service Members and their spouses to obtain professional licensure in Illinois. Under the statute, Military Service Members who are an active duty member or whose active duty service concluded within the preceding two (2) years before application must have their applications expedited for review by the Department. That review period, originally set for within 60 days of application, was amended by lawmakers to 30 days effective January 1, 2022.

Since implementation of the program in 2020, I am proud to report that the Department has successfully assisted almost 1,800 Military Service Members and their Spouses throughout the application process to earn an Illinois professional license. This number includes 1,000 eligible individuals in 2022 alone, doubling the total from 2021, and more than tripling the total from this initiative's first year in 2020. This achievement would not be possible without the hard work of Military Liaison Matthew Phillips of which I am grateful. Our licensing team works hard and diligently to assist many; military families thinking about relocating to Illinois in 2023, who should rest assured knowing that this trajectory and assistance will continue in the new year.

We deeply honor and recognize the sacrifices Military Service Members and their spouses make for our country. It is our duty to ensure qualified applicants are able to work in their chosen field in Illinois as soon as possible and with the resources needed to accomplish that. To the brave members of the armed forces and their families: thank you for your service, and welcome to the Great State of Illinois.

DEPARTMENT OF FINANCIAL AND PROFESSIONAL REGULATION of the

State of Illinois

Mario Treto, Jr., Secretary

Military Liaison Duties and Functions

The Military Liaison works with the Military Service Members and their Spouses throughout the licensing process to ensure their application is reviewed within 30 days of receipt of all required documents and fees. The Military Liaison provides specific assistance with application questions, support with initial applications, reinstatements, restoration applications and renewal questions.

Applicants have a variety of different options to contact the Military Liaison: by electronic mail, telephone calls, and notification via direct communication from the application processors. The Department averages six to eight interactions with each Military Service Members or Spouse. This information is then gathered and tracked by the Military Liaison and the Department.

Applications are received through the online portal system or through submission of a paper application. Applications through the Department's online portal system allows for rapid access to application information by running a specific military report. This allows the Military Liaison to identify Military and Military Spouse applications without the necessity of the service member or spouse directly reaching out to the Military Liaison. Some applications must be completed in paper form and subsequently mailed to the department. This requires additional time for mailing and data entry into the system. Staff in the Fiscal Unit monitor the applications for the military check boxes on all paper applications. If the boxes are marked, staff notify the Military Liaison for further review and approval for expedited services.

The Military Liaison has begun monitoring a specifically created military report. On a weekly basis, this report pinpoints new Military and Military Spouse applicants. The applications are then accelerated through our review process by Department staff. This has dramatically shortened the process of locating new military applications. The improved statistics are reflected in the "Department Initiated Assistance" section of the charts below. This process has translated into significantly faster review times for qualifying applicants.

The IDFPR Military Liaison worked to increase the efficiency of the program by implementing weekly internal monitoring of applications from military service members and spouses entered into the licensing system. This allows the Military Liaison to better monitor and assist applicants and allows the Liaison to proactively review military documents submitted by applicants to be approved for expedited services.

According to the 2022 data, Registered Nurse licenses continue to be the highest volume applicants for this program, followed by applications for Permanent Employee Registration Cards — i.e., unarmed security guards. Following these professions, most applications were for Physicians and Surgeons, Pharmacy Technicians and Real Estate Brokers. Overall, the data shows Military Service Members and their Spouses still engage in a wide range of occupations, as demonstrated in chart form below.

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During 2022 the Military Liaison attended quarterly Military Economic Development Committee ("MEDC") meetings as a member of the Sub-Committee. The goal of the MEDC is to organize Illinois' efforts to preserve, protect, expand, and attract new military missions, assets, and installations.

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This report, as required by P.A. 101-240, is to be completed at the end of each calendar year. The Report is made using applicant data from the period of January 1, 2020 through December 1, 2022. Please note an applicant who may have begun the application process during this time may not have completed the process by December 31, 2022. The tables below include information for all professions regulated by the Department.

- Count of individuals assisted by the Military Liaison program via their selection on IDFPR's License application (on or after January 1, 2020). Selections include:
 - Assistance Initiated by Department
 - Applicant assistance received via requests from:
 - Military Liaison initiated via review of weekly report
 - Department processors notifying the Military Liaison
 - Legislative staff requests
 - Other Professional Regulation staff or Divisions
 - Assistance Initiated by Military Service Member
 - Applicant assistance received via requests from:
 - Direct email, telephone, or mail request from Military Service Member
 - Assistance Initiated by Military Spouse
 - Applicant assistance received via requests from:
 - Direct email, telephone, or mail request from Military Spouse
- Calendar year comparison of individuals assisted by the Military Liaison program
 - o (2020) Total number assisted during the calendar year
 - o (2021) Total number assisted during the calendar year
 - o (2022) Total number assisted during the calendar year
 - o (2020-2022) Grand total number assisted

Count of Individuals Assisted by the Military Liaison JANUARY 1, 2022 – DECEMBER 1, 2022

Profession	Assistance Initiated By Department	Assistance Initiated by Military Service Member	Assistance Initiated by Military Spouse	Grand Total
Adult Use Cannabis		1		1
Advanced Practice Nurse (Controlled		2	1	3
Substance)				
Advanced Practice Nurse (Nursing)	5		2	7
Architect	1			1
Athletic Trainer	1			1
Barber	8			8
Barber Teacher	4			4
Certified Pharmacy Technician	56		3	59
Chiropractic Physician	1			1
Clinical Professional Counselor	4		2	6
Clinical Psychologist		1		1
Clinical Social Worker	7	6	6	19
Cosmetologist	19	1	4	24
Dental Hygienist	5	1	1	7
Dental Sedation Permit		1		1
Dentist (Controlled Substance)	1			1
Dentist (Dentistry)	21	5		26
Dietitian Nutritionist	2		3	5
Electrologist		1		1
Esthetician	18		3	21
Esthetics Teacher and Clinic Teacher	5			5
Fingerprint Vendor		1		1
Firearm Control Card	2	2		4
Funeral Director	1			1
Funeral Director and Embalmer	1	1		2
Genetic Counselor	1			1
Hair Braiding Teacher		1		1
Home Inspector		1		1
Licensed Certified Public Accountant	6	1		7
Licensed Practical Nurse	38	4	4	46
Limited Medical Temporary	4	1		5
Massage Therapist	6		2	8

Count of Individuals Assisted by the Military Liaison JANUARY 1, 2022 – DECEMBER 1, 2022 (CONT'D)

Profession	Assistance Initiated By Department	Assistance Initiated by Military Service Member	Assistance Initiated by Military Spouse	Grand Total
Nail Technician	3		1	4
Occupational Therapist	2			2
Occupational Therapy Assistant	2			2
Optometrist (Optometry)			1	1
Permanent Employee Registration Card	137	3		140
Pharmacy Technician Student	1			1
Physical Therapist	8	1		9
Physical Therapist Assistant	6		1	7
Physician and Surgeon (Controlled Substance)		1	1	2
Physician and Surgeon (Medical)	69	8		77
Physician Assistant (Physician Assistant)	17			17
Private Alarm Contractor	2			2
Private Detective		1		1
Private Security Contractor	2			2
Professional Counselor	3	1	6	10
Professional Engineer	6	2	1	9
Professional Engineer Intern	4	1		5
Professional Land Surveyor	1			1
Real Estate Broker	44	4	3	51
Real Estate CE Instructor	1			1
Real Estate Managing Broker	2			2
Real Estate Residential Leasing Agent	5			5
Real Estate Student Residential Leasing Agent	7			7
Registered Adult Use Agent	4			4
Registered Adult Use Agent-In-Charge	2			2
Registered Adult Use Principal Officer	1			1
Registered Agent	9	1		10
Registered Certified Public Accountant			1	1

Count of Individuals Assisted by the Military Liaison JANUARY 1, 2022 – DECEMBER 1, 2022 (CONT'D)

Profession	Assistance Initiated By Department	Assistance Initiated by Military Service Member	Assistance Initiated by Military Spouse	Grand Total
Registered Nurse	202	27	23	252
Registered Pharmacist	9	2	1	12
Respiratory Care Practitioner	1	1	1	3
Social Worker	35	4	7	46
Specialist in Dentistry	1			1
Speech-Language Pathologist	2		6	8
Speech-Language Pathology Temporary	3			3
Structural Engineer	4			4
Temporary Physician and Surgeon	9	2	1	12
Veterinarian (Veterinary Medicine)		2		2
Veterinary Technician	1		1	2
Grand Total	822	92	86	1000

Count of Individuals Assisted by the Military Liaison TOTAL NUMBER ASSISTED BY CALENDER YEAR

Year(s)	2020	2021	2022	2020-2022
Total	275	508	1,000	1,783