

THIRD ANNUAL  
Midwest Occupational  
Licensing Summit

2025



**IDFPR**

Illinois Department of  
Financial and Professional Regulation

*License. Lead. Serve.*



OCTOBER 22 & 23, 2025



CHICAGO, ILLINOIS



The background of the cover features a collage of images: a person in a suit gesturing, a modern skyscraper, and a stylized grid pattern. The title 'Summit' is in a blue script font, while 'Program at a Glance' and '2025' are in a bold blue sans-serif font.

Summit

# Program at a Glance

## 2025



**IDFPR**

Illinois Department of  
Financial and Professional Regulation

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**DAY ONE: The Metropolitan**



**Network:** The Metropolitan Club  
**Password:** invitedclubs

**DAY TWO: Illinois Room**



**Network:** Visitor  
**Password:** visitoraccess

**NOTICE:** IDFPR will be capturing general event footage and candid images for use in future communications. Speaker sessions will not be recorded.

**01**



**OCTOBER 22 & 23, 2025**



**CHICAGO, ILLINOIS**





## IDFPR

Illinois Department of  
Financial and Professional Regulation



Greetings Fellow Regulatory Colleagues,

On behalf of the Illinois Department of Financial and Professional Regulation (IDFPR), I am delighted to welcome you to Chicago for the Midwest Occupational Licensing Summit (MOLS). We are honored to host you all as we explore the evolving landscape of occupational licensing in our region! As states at the center of our nation's footprint, we have a responsibility to set the gold standard for our peers across the country and beyond.

This year's summit theme is **License. Lead. Serve.** This perfectly captures the vital role that we each play in protecting the public and supporting our communities. As regulators, our role is both a privilege and a challenge. We are entrusted with balancing fairness and oversight. This summit provides a unique opportunity to engage in candid discussions about the issues that impact our industries, from healthcare licensing and real estate challenges to cannabis regulation and broader licensing reforms on the federal, state and local levels.

I hope you enjoy your time in the great State of Illinois, especially in my hometown of Chicago, a city that embodies the vibrant spirit of the Midwest. With its rich history of leadership and innovation, Chicago offers endless opportunities to explore. I encourage you to experience the city's renowned global and regional cuisine and take in stunning sights. And remember: no ketchup on a Chicago-style hot dog!

Again, we are thrilled to have you here, and we look forward to a productive and engaging summit. Welcome to Chicago - let's get to work!

Sincerely,

Mario Treto, Jr.  
Secretary



# IDFPR

Illinois Department of  
Financial and Professional Regulation

# WEDNESDAY,

# OCTOBER 22, 2025

08:00 AM - 4:35 PM

**8:00 - Registration, Breakfast, and Connection Building**

**9:00AM** Meet and greet fellow attendees, pick up your summit materials, and enjoy a light breakfast to start the day.

**9:00 - Opening Greeting Mario Treto, Jr., IDFPR Secretary**

**9:20AM** **Welcome Video** JB Pritzker, Governor

**9:20 - Roll Call of Jurisdictions**

**10:05AM** Each state in attendance will have a few minutes to showcase exciting new initiatives, discuss hurdles, and inspire collaboration.

**10:05 - Ideas in Action: Healthcare, Licensing, and Looking to the Future**

**10:50AM** Legislators play an important role in shaping the policy environment that regulators operate in. In this session, key Illinois legislators share their views on current challenges and future opportunities in healthcare licensing.

**Moderator:** IDFPR Secretary Mario Treto Jr.

**Panelists:**

Suzy Glowiak Hilton, *State Senator*

Bob Morgan, *State Representative*

Dr. William E. Hauter, *State Representative*

**10:50 - Break**

**11:05AM** Engage and Exchange!



Agenda - Day 1



**The Metropolitan**

233 S Wacker Dr. 66<sup>th</sup> Floor Chicago, IL 60606

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**IDFPR**Illinois Department of  
Financial and Professional Regulation**WEDNESDAY,****OCTOBER 22, 2025**

08:00 AM - 4:35 PM

# Agenda - Day 1

**11:05 -  
11:50AM****Opposite Ends, Shared Stakes:  
Real Estate Industry & Regulators in Dialogue**

In this candid and conversational session, representatives from the National Association of Realtors and the Association of Real Estate License Law Officials explore where industry and regulators align and where they don't. From legal challenges and fair housing to evolving licensing standards and public trust, panelists will offer insight into some of the most pressing issues shaping real estate regulation today.

**Moderator:** Laurie Murphy, *Director IDFPR Division of Real Estate***Panelists:**Charlie Y. Lee, *National Association of Realtors*Colette Massengale, *National Association of Realtors*Rodney M. Gansho, *National Association of Realtors*Jessica Hickok, *CEO Association of Real Estate License Law Officials***11:50 -  
12:35PM****Engaging with Stakeholders, Industry Groups, and Associations**

Behind every policy decision we make are multiple perspectives, bringing a range of voices. This session explores how regulators can build relationships with the associations and stakeholder groups shaping the healthcare landscape and all licensed professions for the ultimate benefit of the public. Expect practical takeaways and real-world examples on how we can License. Lead. Serve. and make industry allies, not adversaries.

**Moderator:** Louis Klapp, *IDFPR General Counsel***Panelists:**Jordan Powell, *SVP Illinois Health and Hospital Association*David Porter, *SVP Illinois State Medical Society***The Metropolitan**233 S Wacker Dr. 66<sup>th</sup> Floor Chicago, IL 60606





# IDFPR

Illinois Department of  
Financial and Professional Regulation

# WEDNESDAY, OCTOBER 22, 2025

08:00 AM - 4:35 PM

## Agenda - Day 1

### 12:35 - Lunch on Your Own

**2:05PM** Good food, great conversations! Seek out someone you haven't connected with yet and spark a fresh dialogue.

### 2:05 - Group Photo at the Chicago Riverwalk

**2:20PM** Join us as we gather for a group photo along the iconic Chicago Riverwalk. Please meet promptly at 2:05 PM in front of Willis Tower on Franklin Street, and we'll walk together to the photo location.

### 2:20 - Voices from the Frontlines: Local, State, and National Institutions Working Together to Improve Healthcare Outcomes

**3:05PM** From licensure reform to emerging therapies, the healthcare landscape is shifting fast, and collaboration across government levels has never been more critical. In this session, panelists from local, state, and national institutions discuss timely topics and explore how cross-sector partnerships can drive better healthcare outcomes for the Midwest and beyond.

**Moderator:** Ericka Johnson, *Deputy Secretary IDFPR*

#### **Panelists:**

Dr. Shami Goyal, *IDFPR Chief Medical Coordinator*

Dr. Eric Mikiatis, *CEO Cook County Health*

Dr. Bobby Mukkamala, *AMA President*

### 3:05 - This is Not Minority Report: Controlling the Narrative When You Can't Predict the Crisis

**3:50PM** Regulators may not have a crystal ball, but we can still shape how the story unfolds. This session focuses on strategies for responding to unexpected events and public scrutiny with confidence and control. The communications team from the Governor's Office will share practical tools for managing messaging, leading under pressure, and staying focused when the headlines hit our agencies.

#### **Presenter:**

Communications Team, Office of the Governor



**The Metropolitan**

233 S Wacker Dr. 66<sup>th</sup> Floor Chicago, IL 60606





**IDFPR**

Illinois Department of  
Financial and Professional Regulation

# WEDNESDAY, OCTOBER 22, 2025

08:00 AM - 4:35 PM

**3:50 - KEYNOTE: In Conversation with Deputy Governor Grace Hou**

**4:35PM** Join us for a candid fireside chat with Deputy Governor Grace Hou, whose leadership spans healthcare, human services, and equity initiatives across Illinois. She'll reflect on the challenges and opportunities facing state agencies today in an open and thoughtful conversation.

**Moderator:** Mario Treto Jr., *IDFPR Secretary*

**Speaker:** Grace Hou, *Deputy Governor Health and Human Services*

**4:35PM Break for the Day**

**6:00PM Dinner at The Kitchen American Bistro**

Enjoy a relaxing dinner off the main branch of the Chicago River with fellow attendees. Reservations made by IDFPR; attendees will be responsible for covering their own expenses. Please note: The Kitchen provides one check per table, so we kindly ask that you bring cash to make settling the bill for your table easier.





**IDFPR**Illinois Department of  
Financial and Professional Regulation**THURSDAY,****OCTOBER 23, 2025**

08:00AM - 1:30 PM

**8:00AM Summit Group Activity: Cook County Health****(Meet at the Illinois Department of Financial and Professional Regulation)**

This activity will give us a unique opportunity to meaningfully engage with staff from one of the largest public health systems in the United States on licensing issues and how regulators can better support healthcare providers and their patients.

- Please meet at the IDFPR building by **8:00AM**. The group will depart together at **8:15 AM** by charter bus.
- We'll head to the Illinois Medical District where we'll gather at the Cook County Health Professional Building, 1950 W. Polk Street, Room 5301 at **8:30 AM**.
- Those who prefer not to ride the charter bus may meet us directly at CCH, or drive and park at the Stroger Hospital parking garage (1800 W. Polk Street).

**10:30AM Arrive back at IDFPR (1st Floor, Illinois Room)**

Kick off the day with the opportunity to engage with fellow attendees.

**11:00 - Thinking Outside the Box: Social Equity in Cannabis**

**11:45AM** This session explores how regulators can reimagine cannabis policy and licensing with equity at the forefront. Innovative approaches that expand opportunity, address disparities, and push beyond traditional frameworks will be explored.

**Presenter:** Erin Johnson, *IDFPR Cannabis Regulatory Oversight Officer*





# IDFPR

Illinois Department of  
Financial and Professional Regulation

# THURSDAY,

# OCTOBER 23, 2025

08:00 AM - 1:30 PM

**11:45 -  
12:30PM**

## **Lessons Learned: Reflections from the Frontlines**

Sometimes the best insights come from what didn't go as planned. In this session, agency leaders share case studies from recent regulatory challenges; one from our Division of Professional Regulation and one from our Division of Real Estate to examine what worked, what we could have done differently, and lessons learned.

### **Presenter:**

Director Camile Lindsay, *IDFPR Division of Professional Regulation*

**12:30 -  
1:30PM**

## **Working Lunch**

### **The Insight Lab: Regulator Roundtable**

Open forum for attendees to ask questions and discuss various topics with peers. Lunch will be provided during this session.

**1:30PM**

## **Closing Remarks and Adjournment**

IDFPR Secretary Mario Treto, Jr.



**Agenda - Day 2**



**Illinois Room**

555 West Monroe St. Chicago, IL 60661

**08**





# MIDWEST OCCUPATIONAL LICENSING SUMMIT SPEAKERS



## **Rodney M. Gansho**

*Director of Engagement  
National Association of REALTORS®*

Rodney Gansho started his career with the NATIONAL ASSOCIATION OF REALTORS® back in 1991. Since that time, he has held several positions in the Member Policy Department, Association and MLS Governance, and most recently with Engagement. As the Director of Engagement, Rodney works with Jarrod Grasso, SVP, Industry Relations and others within NAR to fortify relations with industry stakeholders.

Since 2014, Rodney has served as the staff executive for NAR's Multiple Listing Issues and Policies Committee and the MLS Technology and Emerging Issues Advisory Board. In 2019, he added the role as liaison to NAR's Institutes, Societies and Councils including: CCIM, CRE, IREM, REBI, RLI, RRC, SIOR, and WCR. Rodney is a frequent speaker at real estate conferences and association/MLS meetings to discuss association and MLS matters among other topics.

A graduate of the University of Illinois, Rodney has a Bachelor of Science in Business. He obtained his RCE (REALTOR® Association Certified Executive) designation in 2004. He also received the CMLX-2 designation in 2022. He is a life-long resident of Chicago where he lives with his wife Diane and their two children, Miles (22) and Brooke (19).



## **Dr. Shami Goyal**

*Chief Medical Coordinator  
Illinois Department of Financial and Professional Regulation*

Dr. Shami Goyal is a Board-certified physician in Family Medicine and Obstetrics, and a recognized leader in both health administration and medical education. She currently serves as Chief Medical Coordinator for the Illinois Department of Financial and Professional Regulation. In this statewide role, Dr. Goyal oversees the planning, development, and implementation of programs to ensure the consistent administration of the Illinois Medical Practice Act. Her work is dedicated to protecting the health, welfare, and safety of the public.

She has served as Regional Medical Director for the Lake County Health Department, was the Founding Residency Program Director at Mercy Health Hospital in Rockford, and has led a Federally Qualified Health Center as Medical Director. She is also an Assistant Professor in the Department of Family Medicine at the University of Illinois College of Medicine and at the Chicago College of Osteopathic Medicine. Dr. Goyal sits on the Board of the Illinois Academy of Family Physicians for the Illinois Prescription Monitoring Program, is a distinguished faculty member of the National Board of Osteopathic Medical Examiners, and serves on the United States Medical Licensure Examination (USMLE) Committee of the Federation of State Medical Boards and National Board of Medical Examiners.

Dr. Goyal has authored multiple publications and presented at local and national conferences for medical professionals. She has been honored by nationally recognized institutions for her outstanding contributions to education and research. Passionate about public health, Dr. Goyal was recently recognized by the Federation of State Medical Boards for her work in strengthening medical licensure, discipline, and public protection. In addition to her public health leadership, Dr. Goyal is an entrepreneur. Alongside a group of women of South Asian descent, she is committed to mentoring future women leaders, empowering them to influence, motivate, and enable others, and to drive positive change in their communities and organizations.



# MIDWEST OCCUPATIONAL LICENSING SUMMIT SPEAKERS



**Dr. William E. Hauter**

*State Representative*

A physician from Morton, Rep. Hauter graduated from the University of Illinois College of Medicine in 1997. He completed medical residencies in Emergency Medicine and Anesthesiology at Indiana University. Bill is board certified and actively practices both specialties at OSF Saint Francis Medical Center in Peoria. A partner with the Associated Anesthesiologists, he specializes in pediatric and adult cardiac anesthesia. He also is Clinical Assistant Professor of Emergency Medicine and Surgery (Anesthesiology) at the U of I College of Medicine – Peoria. Bill was elected to the Tazewell County Board and served on the Health Services and Property Committees. He was also an elected officer in his physician group, the Illinois Society of Anesthesiologists as well as several other medical societies and organizations. He is a Fellow and Delegate in the American Society of Anesthesiologists and a Fellow in the American Academy of Emergency Medicine. In July 2023 Rep. Hauter was appointed to Illinois' Rare Disease Commission, and in October he joined the Children's Health Caucus. Also, he is co-chair of the Illinois EMT Training, Recruitment and Retention Task Force. Dr. Hauter has participated in multiple medical missions in South America and Haiti. Bill and his wife, Shelley, have 5 children and are active in their church, adoption and pregnancy center ministries.

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**Susan Glowiak Hilton**

*State Senator*

Suzy Glowiak, a mechanical engineer by trade, believes in working in a bipartisan manner to promote compromise and collaboration in order to find meaningful solutions to lower property tax bills, ensure our schools and universities have the resources to be successful and keep Illinois' children safe; Former Village Trustee in Western Springs where she served as a voice for balanced budgets; Illinois Institute of Technology (B.S. in Mechanical Engineering); Northwestern University (Masters in Manufacturing Engineering); Mother of three children.





# MIDWEST OCCUPATIONAL LICENSING SUMMIT SPEAKERS



**Jessica Hickok**

*Chief Executive Officer  
Association of Real Estate License Law Officials*

With an illustrious career spanning 24 years, Hickok brings a wealth of experience and expertise to her new role. Hailing from Oklahoma City, Oklahoma, she has established herself as a visionary leader known for her strategic acumen and unwavering commitment to excellence.

Hickok holds a Master's Degree in Organizational Leadership from the University of Oklahoma, underscoring her dedication to personal and professional development. Her extensive credentials include the Certified Association Executive (CAE) credential from the American Society of Association Executives (ASAE), a testament to her commitment to excellence in association management.

Hickok has excelled in various leadership roles within the REALTOR® organization, serving in the top executive roles of local boards and MLS services of real estate, a state association, and an independent real estate investment brokerage spanning both Missouri and Oklahoma. Demonstrating an impressive track record in board governance, leadership development, staff development, and team building, her extensive knowledge of the real estate industry and her financial acumen in handling large budgets make her an excellent fit as ARELLO CEO.



**Grace Hou**

*Deputy Governor  
Health and Human Services*

Grace Hou has served as Deputy Governor for Health and Human Services for Governor JB Pritzker since October 10, 2023. As the Deputy Governor, Grace oversees twelve Health and Human Services cabinet agencies, boards or commissions whose impact touches every corner of Illinois. Under her leadership, the Health and Human Services team tackles several critical initiatives such as implementing the state's plan to eradicate medical debt, coordinating public health approaches to decreasing gun violence, establishing a Multi-Sector Plan on Aging, creating a cross-agency Justice Cabinet, amongst others. Previously, Grace served on Governor Pritzker's Cabinet as the Secretary of the Illinois Department of Human Services.

Notable achievements include leading Illinois with one of the highest response rates for the U.S. Census; launching the state's inaugural gun violence prevention office; providing access to meals and public health insurance for Illinois families and children; and elevating awareness of mental illness patients and their path to recovery.



# MIDWEST OCCUPATIONAL LICENSING SUMMIT SPEAKERS



**Erin Johnson**

*Cannabis Regulation Oversight Officer  
Illinois Department of Financial and Professional Regulation*

Prior to joining the administration, Johnson served as an Associate Corporate Counsel at Amazon, Chief of Staff at the Illinois Department of Juvenile Justice, Associate General Counsel and Chief Diversity Officer in the office of former Governor Bruce Rauner, and Litigation Associate at SmithAmundsen in Chicago. In addition, she taught 7th and 8th grade math for two years in Philadelphia as a part of the Teach for America program. Johnson received a B.A. in History from Dartmouth College, an M.S. in Education from the University of Pennsylvania, and a J.D. from the University of Wisconsin-Madison and holds bar admissions in Wisconsin, Illinois, and the Northern District of Illinois.



**Ericka Johnson**

*Deputy Secretary  
Illinois Department of Financial and Professional Regulation*

Ericka Johnson serves as the Deputy Secretary of the Illinois Department of Financial and Professional Regulation (IDFPR). She is a principal advisor to the Secretary and assists in developing and implementing policies, goals, and strategies for the agency's four divisions: Banking, Financial Institutions, Professional Regulation, and Real Estate. In her role, Johnson also focuses on collaborative policymaking, budget management, and initiatives that impact approximately 1.2 million licensees across Illinois.

Johnson earned her Juris Doctor from Northwestern University Pritzker School of Law and her Bachelor of Arts in Government from the University of Texas at Austin. Johnson is a member of the Bar of the United States Supreme Court, the General Bar of the U.S. District Court for the Northern District of Illinois, and the Illinois State Bar. She is a member of the Association of Real Estate License Law Officials (ARELLO), where she previously served on the Fair Housing Committee, the Association of Appraisal Regulatory Officials (AARO), the Conference of State Bank Supervisors (CSBS), and the National Association of State Chartered Credit Union Supervisors (NASCUS). She also serves as task force lead on the statewide Real Estate Valuation Task Force and is the Chair of the statewide Internationally Licensed Healthcare Professionals Task Force.





# MIDWEST OCCUPATIONAL LICENSING SUMMIT SPEAKERS



**Louis A. Klapp**

*General Counsel*

*Illinois Department of Financial and Professional Regulation*

Louis Klapp serves as the General Counsel of the Illinois Department of Financial and Professional Regulation. In this capacity, Klapp is the Department's principal legal advisor, working closely with the Secretary, Division Directors, and executive staff. He leads the Office of Legal Affairs and oversees over 30 employees, including the Deputy General Counsels for the Divisions of Professional Regulation, Real Estate, Banking, and Financial Institutions.

Klapp also supervises the Department's administrative hearings, labor relations, Freedom of Information Act compliance, legislative legal affairs, and is charged with enforcing standards of professional practice and protecting the rights of Illinois residents.

Before joining IDFPR, Klapp worked in private practice. Most recently, he was a partner and co-leader of the Intellectual Property Team at Riley Safer Holmes & Cancila LLP. His practice focused on litigating patent, trademark, copyright, trade secret, and other complex commercial disputes in courts throughout the United States. He also advised clients on intellectual property issues in business transactions and other non-litigation contexts. He represented clients in a wide variety of industries, including healthcare, real estate, software, and electronics. Klapp also maintained a pro bono practice focused on civil liberties and civil rights, and he served on the board of directors of a prominent civil liberties organization.

Louis received his bachelor's degree from Cornell University, his master's degree from Princeton University, and his juris doctor's degree from Northwestern University. He lives in Chicago with his partner, Ben.





# MIDWEST OCCUPATIONAL LICENSING SUMMIT SPEAKERS



## **Charlie Y. Lee**

*Associate General Counsel & Vice President  
National Association of REALTORS®*

Charlie Lee has more than fifteen (15) years of association law and governance experience. His focus includes association and corporate governance and policy, multiple listing services, professional standards, not-for-profit taxation, cybersecurity, contracts, advertisement, and antitrust matters. Charlie serves as legal staff to the MLS Policy and Issues Committee and Advisory Board, the REALTOR® Property Operations Committee, and as the NAR ARELLO Liaison.

He received his B.S. degree in Business Administration and Management of Information Systems from the University of Illinois at Urbana-Champaign and graduated cum laude from the University of Illinois Chicago Law School. Charlie is admitted to the state bar of Illinois and is admitted to practice before the U.S. District Court for the Northern District of Illinois and the U.S. Supreme Court. He is a member of the Chicago Bar Association, American Society of Association Executives, the Association of Corporate Counsel, the National Asian Pacific American Bar Association, and the Asian American Bar Association.



## **Camile Lindsay**

*Director, Division of Professional Regulation  
Illinois Department of Financial Professional Regulation*

Camile Lindsay was appointed Director of the Division of Professional Regulation for the Illinois Department of Financial and Professional Regulation effective October 16, 2023. In this role, Lindsay manages the licensing, enforcement, and oversight of more than a million professionals over 70 professions and more than 200 license types.

Before joining IDFPR, Lindsay served as First Assistant Deputy Governor for infrastructure, public safety, environment, and energy in the Pritzker Administration. Her portfolio included overseeing several Illinois state agencies, including the Department of Transportation, State Police, Department of Corrections, Emergency Management Agency, and the Capital Development Board. Prior to joining the Governor's office, Lindsay served as Chief of Staff and Chief Legal Counsel for the Illinois Department of Corrections. Earlier in her career, she worked as Supervisory Regional Counsel for the Illinois Department of Children and Family Services, Assistant Attorney General for the Illinois Attorney General's office, and Assistant State's Attorney for the Cook County State's Attorney's office.





# MIDWEST OCCUPATIONAL LICENSING SUMMIT SPEAKERS



## **Colette Massengale**

*Senior Policy Representative, Fair Housing  
National Association of REALTORS®*

Colette Massengale, Esq., AHWD, GSI, joined NAR's Advocacy Team on September 1st, 2022, where she serves as Senior Policy Representative for Fair Housing. Prior to joining NAR, Colette was Director of Professional Development & Member Engagement at Maryland REALTORS®. In that role, she served as staff liaison to the DEI Advisory Group, the REALTOR® Institute GRI Advisory Group, the Leadership Academy Advisory Group, the Professional Standards Committee, and the Grievance Committee. She also spent over ten years serving as Senior Attorney in the Legal Affairs Department at Maryland REALTORS® where she enjoyed staffing the Statewide Forms Committee, engaging with members on the Legal Hotline, training on the NAR Code of Ethics, and teaching legal courses.

Colette is a native Washingtonian. She attended Oberlin College in Oberlin, OH and received her Juris Doctorate Degree from the Washington College of Law at American University.



## **Dr. Erik Mikaitis**

*Chief Executive Officer  
Cook County Health*

Dr. Erik Mikaitis provides executive leadership to advance the health system's strategic imperatives and ensure the provision of high-quality care and services, in collaboration with CCH's medical and business leaders. He was appointed as Chief Executive Officer in October 2024, after serving in the Interim CEO role since November 2023.

Dr. Mikaitis previously served as Vice President and Chief Medical Officer for Franciscan Health Crown Point, where, among other duties, he led the development of safety protocols and processes during the COVID-19 pandemic and developed a new dashboard for communicating quality improvements to the board. Prior to assuming that role, Dr. Mikaitis served as Medical Director of the Franciscan Health Accountable Care Organization in the northern Indiana and south suburban Chicago regions.

A board-certified Internal Medicine Physician, Dr. Mikaitis earned a Bachelor of Science from the University of Illinois at Chicago, a Master of Business Administration from DePaul University, and a medical degree from Ross University.



# MIDWEST OCCUPATIONAL LICENSING SUMMIT SPEAKERS



**Bob Morgan**

*Illinois State Representative*

Bob Morgan has served as State Representative for Illinois' 58th District since 2019. He currently chairs the House Health Care Licensing Committee and serves as Vice Chair of the House Insurance Committee.

Before his election, Rep. Morgan was the lead healthcare attorney for the State of Illinois, where he played a central role in expanding Medicaid under the ACA to cover more than 650,000 residents. He also helped implement the Affordable Care Act and launch the Illinois Medical Cannabis Program, which now supports over 150,000 residents with serious conditions such as cancer and PTSD. Rep. Morgan lives in Deerfield with his wife, Sonya, and their two children, where he remains an active community advocate and serves on the Illinois Guardianship & Advocacy Commission.



**Bobby Mukkamala, MD**

*President  
American Medical Association*

Dr. Bobby Mukkamala, a board-certified otolaryngologist—head and neck surgeon—in private practice in his hometown of Flint, Michigan, is the president of the American Medical Association.

A passionate advocate for public health, Dr. Mukkamala is deeply committed to creating a more sustainable health system that better supports physicians and more effectively serves the needs of people and communities.

Dr. Mukkamala joined AMA's Board of Trustees in 2017 and has been active in the AMA and organized medicine since residency. He is a past Michigan representative to the AMA Young Physicians Section, and a past recipient of the AMA Foundation's "Excellence in Medicine" Leadership Award.

After completing his residency in Chicago, he returned to Flint to set up a private practice dedicated to addressing urgent health needs of the community. He now shares an office with his wife, Dr. Nita Kulkarni, an obstetrician-gynecologist.

Dr. Mukkamala previously served as chair of the Community Foundation of Greater Flint where he guided its focus on funding projects to reduce the effects of lead in children. Today, he continues to serve on the foundation's committee board as it now works to increase high-quality early education opportunities for children.



# MIDWEST OCCUPATIONAL LICENSING SUMMIT SPEAKERS



## **Laurie Murphy**

*Director, Division of Real Estate*

*Illinois Department of Financial and Professional Regulation*

Laurie Murphy was appointed Director of the Division of Real Estate (DRE) for the Illinois Department of Financial and Professional Regulation, effective April 1, 2021. In this role, Murphy has developed processes to increase efficiencies within the Division, leads the team in legislative and rule-making initiatives, and works in collaboration with the Department's advisory boards, auditors, legislators, and trade associations. She currently serves as the representative for IDFPR on the Board of Directors for the Illinois Real Estate Educational Foundation ("IREEF"), which administers the Division's minority scholarships program, assisting those wishing to enter the real estate profession or advance their careers.

Additionally, Murphy serves on the Board of Directors for the Association of Real Estate License Law Officials ("ARELLO"). Previously, she served as the Deputy Director of the Division of Real Estate and started in state government as DRE's Chief of Boards and Complaints for Real Estate Brokerage and Community Association Management.

Murphy came to IDFPR with more than 20 years of real estate experience. She currently holds a Real Estate Managing Broker License and during her career served as the Designated Managing Broker for two different real estate franchise brokerages, as well as operating her own independent real estate brokerage. She is a lifelong resident of West Chicago, Illinois, and received her Bachelor of Science from Northern Illinois University.







# MIDWEST OCCUPATIONAL LICENSING SUMMIT SPEAKERS



## **David Porter**

*Senior Vice President  
Illinois State Medical Society*

David Porter is the Senior Vice President of Health Policy Research and Advocacy at the Illinois State Medical Society. In that role, he is dedicated to advancing physicians' interests and protecting their ability to provide high-quality care to their patients. He and his team track all legislative and regulatory changes that may impact physicians' professional lives – including issues like the licensure of healthcare professionals, the integration of health information technology into medical practice, and the constantly changing interface between physicians and public and private payers.

David holds a bachelor's degree in political science from Denison University in Granville, Ohio.



## **Jordan Powell**

*Senior Vice President  
Illinois Health and Hospital Association*

Jordan is the Senior Vice President of Health Policy and Finance for the Illinois Health and Hospital Association (IHA) and is responsible for providing analytical leadership on strategic policy, workforce, reimbursement and healthcare reform issues affecting more than 200 hospitals and nearly 40 health systems. He also leads the development and implementation of IHA's annual state advocacy agenda.

With over 15 years of experience in state government and politics, Jordan was selected for the 2024 Edgar Fellows program, which was created by former Illinois Gov. Jim Edgar to address leadership and governing practices that cross party lines.

Prior to joining IHA in December 2020, Jordan served as President and CEO of the Illinois Primary Health Care Association after previously serving as the organization's Senior Vice President of Public Policy and Governmental Affairs beginning in 2013. Powell began his career in policy when he was selected for the prestigious James H. Dunn Fellowship within the Illinois Governor's Office.

Jordan is a proud graduate of the University of Notre Dame, where he received his Bachelor of Arts degree in political science while he was also a four-year Monogram winner on the Fighting Irish track team. In addition, he holds an MBA from the Olin Business School at Washington University in St. Louis.



# MIDWEST OCCUPATIONAL LICENSING SUMMIT SPEAKERS



**JB Pritzker**

*Governor of Illinois*

Governor JB Pritzker is Illinois' 43rd Governor, elected in 2018 and reelected in 2022 with the highest vote share for any Democratic governor in more than 60 years. Since taking office, he has accomplished one of the most ambitious policy agendas in the nation.

During his tenure, he has worked with the General Assembly to overcome years of fiscal mismanagement by balancing the state budget every year, eliminating the state's multi-billion-dollar bill backlog, improving pension funding, and achieving nine credit rating upgrades.

He raised the minimum wage to a living wage and made historic investments to infrastructure.

He has attracted massive new investments in electric vehicle manufacturing and quantum computing, helping Illinois' economy reach over a trillion dollars. Illinois now ranks among the top five states for infrastructure and workforce development and has significantly improved its ranking among CNBC's "Best States for Business."

Illinois is now a top five state for college readiness and its high school graduation rate is at its highest level in more than a dozen years. University of Illinois has become a top ten public university in the U.S., and community college tuition is now free for working-class families.

Governor Pritzker led nation-leading climate action and clean energy expansion, creating thousands of new jobs and doubling the state's renewable energy production.

With a focus on families and children, his leadership has led to an assault weapons ban, nation-leading reproductive rights protections, a ban on book bans, and guaranteed paid leave for every worker in the state.

Governor Pritzker and his wife, MK, have been married for more than 30 years, and they are the proud parents of two children.



# MIDWEST OCCUPATIONAL LICENSING SUMMIT SPEAKERS



**Mario Treto, Jr.**

*Secretary*

*Illinois Department of Financial and Professional Regulation*

Mario Treto, Jr. was appointed by Illinois Governor JB Pritzker to serve as the Secretary of the Illinois Department of Financial and Professional Regulation on April 1, 2021. In this role, he leads and oversees the State of Illinois' lead regulatory agency with a budget of \$190 million charged with strengthening consumer protections through the licensing of over 1.2 million licensed professionals and the regulation of banking and financial services. Under his stewardship, IDFPR has streamlined operations, modernized regulatory frameworks, dismantled unnecessary licensure barriers, enhanced license portability for veterans and their spouses, and advanced equity initiatives to ensure all Illinoisans can participate fully in the professional economy.

A committed civic leader, Treto serves on the Board of Directors of the Conference of State Bank Supervisors, the Illinois Supreme Court Committee on Professional Responsibility, the Poetry Foundation Board of Trustees, and the Indiana University Maurer School of Law Alumni Board. He previously served as Board Chair of Howard Brown Health, represented Illinois on the Association of Real Estate License Law Officials Board of Directors, and contributed as an Obama Foundation Scholars strategist at the University of Chicago Harris School of Public Policy. His work has earned recognition from the International Municipal Lawyers Association, the Hispanic National Bar Association, and the National LGBT Bar; leadership honors from Crain's Chicago Business, Business Equality Magazine, Chicago Scholars, and Negocios Now; as well as the Cook County State's Attorney's Humanitarian Award (2018), the Illinois REALTORS® Presidential Medallion (2020), the Hispanic Lawyers Association Government Lawyer of the Year Award (2022), and the SAFER Foundation Justice Award (2024).

Treto holds a Bachelor of Arts in Biology and Psychology from Washington University, a Doctor of Jurisprudence from the Indiana University Maurer School of Law, and an Executive Certificate in Public Leadership from the John F. Kennedy School of Government at Harvard University. He is a Leadership Greater Chicago Fellow, an Edgar Fellow at the University of Illinois Institute of Government and Public Affairs, and a David Bohnett Leaders Fellow at Harvard Kennedy School, and was inducted into the Leyden Township High School Alumni Hall of Fame.





# IDFPR

Illinois Department of  
Financial and Professional Regulation

# IDFPR LEADERSHIP

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**Mario Treto, Jr.**  
Secretary



**Kristin DiCenso**  
Chief of Staff



**Ericka Johnson**  
Deputy Secretary



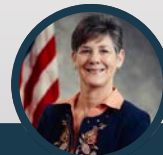
**Susana Soriano**  
Acting Director,  
Division of Banking



**Francisco Menchaca**  
Director, Division of  
Financial Institutions



**Camile Lindsay**  
Director, Division of  
Professional Regulation



**Laurie Murphy**  
Director,  
Division of Real Estate



**Erin Johnson**  
Cannabis Regulation  
Oversight Officer

## CHICAGO OFFICE

555 West Monroe Street 5<sup>th</sup> Floor  
Chicago, IL 60661

## SPRINGFIELD OFFICE

320 West Washington Street 3<sup>rd</sup> Floor  
Springfield, IL 62786



**IDFPR**

Illinois Department of  
Financial and Professional Regulation

# IDFPR EXECUTIVE STAFF



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Division of Banking



**Sarah Snow**

Deputy Director, Division  
of Professional Regulations



**Jeremy Reed**

Deputy Director,  
Division of Real Estate



**Jacob Hamilton**

Regulatory Innovation  
Officer



**Louis Klapp**

General Counsel



**Brandon Purcell**

Chief Operating Officer  
Agency Purchasing Officer



**Gloria Gibson**

Chief Financial Officer



**David Berland**

Deputy Director, Division of  
Financial Institutions



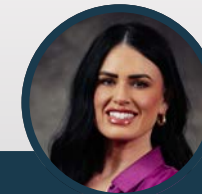
**Jennifer Heydemann**

Senior Deputy  
General Counsel



**Dan Lewis**

Director,  
Legislative Affairs



**Amanda Phelps**

Director,  
Administrative Services



**Denysha Crawford**

Director,  
Human Resources



**Kate Hudson**

Chief Internal Auditor



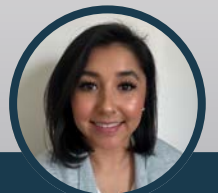
**Chris Slaby**

Public Information Officer



**Charli Malmkar**

Executive Assistant to  
the Secretary



**Nataly Renteria**

Executive Assistant to  
the Secretary



# SUMMIT LOCATIONS

## DAY 1 LOCATIONS:

### The Metropolitan

233 S. Wacker Dr. 66<sup>th</sup> Floor, Chicago, IL 60606

Located in the iconic Willis Tower, The Metropolitan offers stunning views of the city and a modern space for day one sessions.

***Note: Arrive via the Franklin Street entrance. Attendees must present a valid ID at the security desk.***

### The Kitchen American Bistro

316 N Clark St, Chicago, IL 60654

Smart casual dining with stunning views, on the main branch of the Chicago River, featuring local cuisine.

***Valet and parking garage available across the street at RPM.***

## DAY 2 LOCATIONS:

### Illinois Department of Financial and Professional Regulation (IDFPR)

555 W. Monroe St., First Floor (Illinois Room), Chicago, IL 60661

Sessions will continue in the Illinois Room at the IDFPR headquarters.

***Located in the West Loop, within walking distance from the Crowne Plaza Hotel. Nearby public transit stops include Clinton (Blue Line) and Ogilvie/Union Station.***

### Cook County Health Professional Building (CCH)

1950 W. Polk St., Room 5301, Chicago, IL 60612

***Located in the heart of the Illinois Medical District, attendees not riding the charter bus may park at the Stroger Hospital parking garage located at 1800 W. Polk St.***







# ACCOMMODATIONS

## HOTEL

The hotel is located in the heart of Chicago's West Loop in Greektown, just steps from the IDFPR office (8 min walk) and the Willis Tower (15 min walk) surrounded by some of the city's best restaurants and attractions.

### Crowne Plaza Chicago West Loop

Phone: (312) 829 - 5000

Address: 733 W. Madison St. Chicago, IL 60661

## AIRPORTS

### Chicago O'Hare International Airport (ORD)

Approx. 16 miles to downtown Chicago

### Chicago Midway International Airport (MDW)

Approx. 10 miles to downtown Chicago

## TRANSPORTATION

Chicago has a robust public transportation system (CTA trains and buses), and ride share services via Uber and Lyft are also readily available. The Clinton Blue Line "L" stop (CTA station) is just a short walk from the hotel and provides direct access to O'Hare.

If you're traveling by train, Chicago Union Station is located less than 0.2 miles (10 min walk) from the hotel.



**IDFPR**

Illinois Department of  
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# TASTE & TOUR

## DINING

Welcome to Chicago! We've curated a list of local favorites near the Crowne Plaza West Loop for you to enjoy during your stay. Whether you're looking for a quick bite, a special dinner, or some local shopping, there's something for everyone just steps away.

### Quick & Casual

**Lou Malnati's Pizzeria** | 805 S State St | Famous Chicago deep-dish pizza.

**Do-Rite Donuts & Chicken** | 181 N Morgan | Perfect for a coffee, donut, or crispy chicken sandwich.

### Sit-Down Favorites

**Girl & The Goat** | 809 W Randolph St | Award-winning New American cuisine by Chef Stephanie Izard.

**Avec** | 615 W Randolph St | Cozy Mediterranean and Frech-inspired dishes, great for sharing.

**Beatrix** | 519 N Clark St | Modern eatery healthy-ish comfort foods.

### Chicago Classics

**Portillo's** | 100 W Ontario St | Legendary Chicago-style hot dogs, Italian beef sandwiches, and chocolate cake.

**Lou Mitchell's** | 565 W Jackson Blvd | Historic diner, great for breakfast or lunch before exploring.

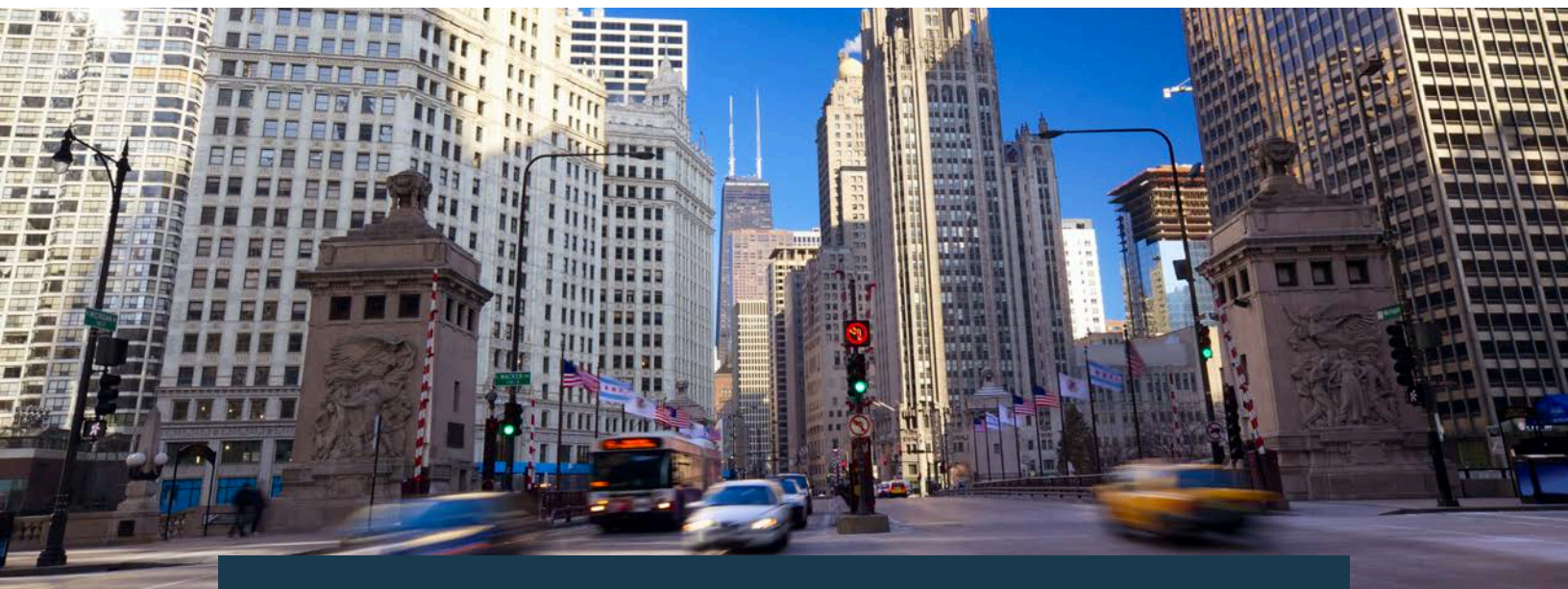
### Coffee & Treats

**Sawada Coffee** | 112 N Green St | Trendy spot for lattes and matcha.

**Bombobar** | 832 W Randolph St | Instagram-famous donuts and coffee, fun outdoor walk-up window.







# TASTE & TOUR

## SHOPPING & EXPLORING

Welcome to Chicago! We've curated a list of local favorites near the Crowne Plaza West Loop for you to enjoy during your stay. Whether you're looking for a quick bite, a special dinner, or some local shopping, there's something for everyone just steps away.

### Unique Boutiques

**Art Effect** | 934 W Armitage Ave | An independent Chicago boutique offering a curated selection of fashion, jewelry, gifts, and home decor. A perfect spot for unique finds and stylish souvenirs.

**Greer Chicago** | 1013 W Webster Ave | Charming stationary, gifts, and creative finds.

### Major Retail

**The Shops at North Bridge** | 520 N Michigan Ave | Mid-sized shopping mall on Michigan Avenue.

**Magnificent Mile** | North Michigan Ave | World-famous stretch of luxury shopping and Chicago favorites.

### Exploring

As you explore during the Summit, we encourage you to discover the many experiences Illinois has to offer. From local dining to cultural attractions, there's something for everyone to enjoy. For more ideas and inspiration, **please visit the Enjoy Illinois website: [www.enjoyillinois.com](http://www.enjoyillinois.com).**

#### **Chicago Riverwalk**

Take a scenic walk along the Chicago River - perfect for sightseeing, boat tours, and casual outdoor cafes.

#### **Millennium Park**

Visit Cloud Gate ("The Bean"), Crown Fountain, and gardens just a few minutes' Uber ride or walk from the hotel.

## Helpful Tips

Ride-sharing apps like Uber and Lyft are easy and reliable downtown.

Reservations are highly recommended for sit-down restaurants, especially in West Loop.



**IDFPR**

Illinois Department of  
Financial and Professional Regulation





# CONTACT US

For more information or questions, contact:

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Executive Assistant

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Visit us on the web at [www.idfpr.illinois.gov](http://www.idfpr.illinois.gov)  
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