



# Illinois Department of Financial and Professional Regulation

## Division of Professional Regulation

J.B. Pritzker  
Governor

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Secretary

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### GUIDANCE FOR PHARMACIES FOR REMOTE PROCESSING DURING COVID-19 EMERGENCY DECLARATION

**Whereas**, pursuant to Section 7 of the Illinois Emergency Management Agency Act (20 ILCS 3305/7), the Governor of the State of Illinois has issued a Gubernatorial Disaster Proclamation declaring all counties in the State of Illinois as a disaster in response to the outbreak of Coronavirus Disease 2019 (COVID-19);

**Whereas**, the Governor of the State of Illinois has issued Executive Order in Response to COVID-19 (Executive Order 2020-10) in which he ordered all individuals currently living in Illinois to stay at home or at their place of residence except as allowed in the Executive Order and to and to abide by social distancing requirements for the duration of the Gubernatorial Disaster Proclamation;

Therefore, pursuant to 225 ILCS 85/25.10 (c) which states: "Nothing in this Section shall prohibit an individual employee licensed as a pharmacist from accessing the employer pharmacy's database from a pharmacist's home or other remote location or home verification for the purpose of performing certain prescription processing functions, provided that the pharmacy establishes controls to protect the privacy and security of confidential records," the Illinois Department of Financial and Professional Regulation recommends pharmacy technicians and student pharmacists may process prescriptions from a remote location under the supervision of a pharmacist provided that the pharmacy establishes controls to protect the privacy and security of confidential records.