



# IDFPR

Illinois Department of  
Financial and Professional Regulation

Division of Financial Institutions

[idfpr.illinois.gov](http://idfpr.illinois.gov)

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Governor

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Secretary

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Director

## How to Submit a Bond Claim Against Sigue Corp. ("Sigue")

If you utilized Sigue Corp. for money transmission or money order services in Illinois and the transaction was not completed or refunded you may be able to file a claim with the provider of Sigue's Illinois surety bond, Liberty Mutual Insurance. To do so, take the following steps:

1. Collect the available documentation and details. These may include things such as purchase dates, transaction numbers, and copies of receipts and money order stubs.
2. Go to <https://claims-intake.libertymutualsurety.com/intake><sup>1</sup>
3. Select "File Commercial Bond Claim"
4. Completely fill out the required information and attach any documentation you wish you use to support the claim. Include the bond number: 17-006-246.
5. An acknowledgement letter and claim form will be sent to you within approximately 14 days.
6. Complete the claim form and return to liberty Mutual as directed.
7. Liberty Mutual has indicated that a determination of eligibility will be made in 4-6 weeks.

Please contact Jaime Linares Zavala at [Jaime.LinaresZavala2@Illinois.gov](mailto:Jaime.LinaresZavala2@Illinois.gov) with any questions or concerns.

Si necesita ayuda con la traducción, comuníquese con el Departamento al correo [Jaime.LinaresZavala2@Illinois.gov](mailto:Jaime.LinaresZavala2@Illinois.gov).

如果您需要翻译帮助，请通过 [Jaime.LinaresZavala2@Illinois.gov](mailto:Jaime.LinaresZavala2@Illinois.gov) 联系该部门。

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<sup>1</sup> If you do not wish to use the online claim form paper documentation can be requested by calling (206) 473-6700.