



**IDFPR**  
Illinois Department of  
Financial and Professional Regulation  
Division of Real Estate



# Jeremy Reed

## Deputy Director



Jeremy Reed was appointed Deputy Director of the Division of Real Estate (“DRE”) of the Illinois Department of Financial and Professional Regulation (“IDFPR”) in November 2023. He serves as Director Laurie Murphy's principal advisor, special assistant, and manages multiple projects that aim to improve operational efficiencies and advance training materials for staff and regulated industry members alike. Reed previously served as the Division of Real Estate’s Chief of Licensing and Education since 2017. In that role, he led the effort that reduced processing times for a new license by more than 75%. The licensing team is now looked to as a model for processing efficiencies within the Department.

Prior to joining IDFPR, Reed spent nearly two decades in service operations management. During that time, he served clients in a variety of industries ranging from Telecom to Corporate Legal Services. Reed is well-versed in process improvement and understands the importance of serving both internal and external customers. Believing reliable technology is critical to success, Reed has participated in the

planning and installation of multiple software and system upgrade projects. Lessons learned through those projects have helped Reed build a strong understanding for managing change while remaining focused on delivering results.

Reed graduated from the University of Oregon with a Bachelors degree in business administration and minor in economics. He is a member of the Association of Real Estate License Law Officials (“ARELLO”), where he currently serves on the Education Certification and Information Technology Committees. Based in the Division’s Springfield office, Reed enjoys life with his wife and two high school-aged children.

