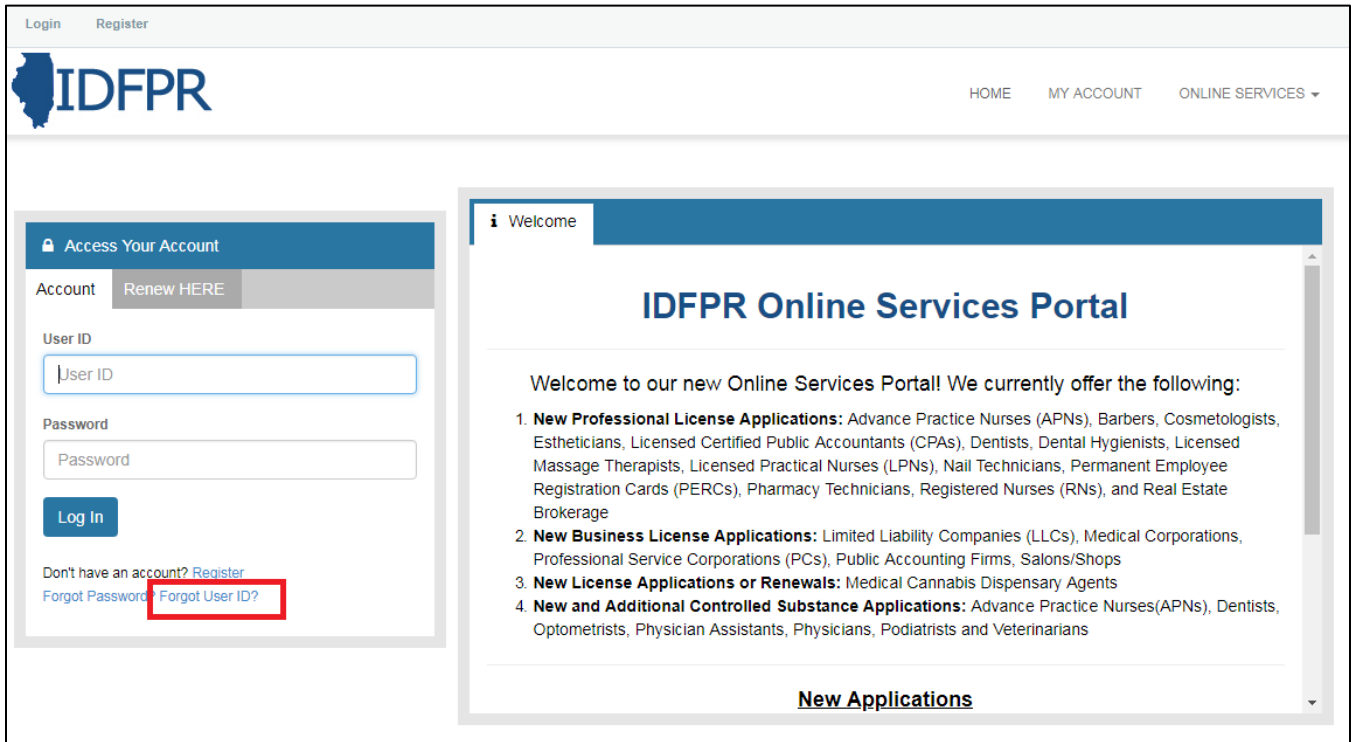# User ID Retrieval

Revised 2-26-18

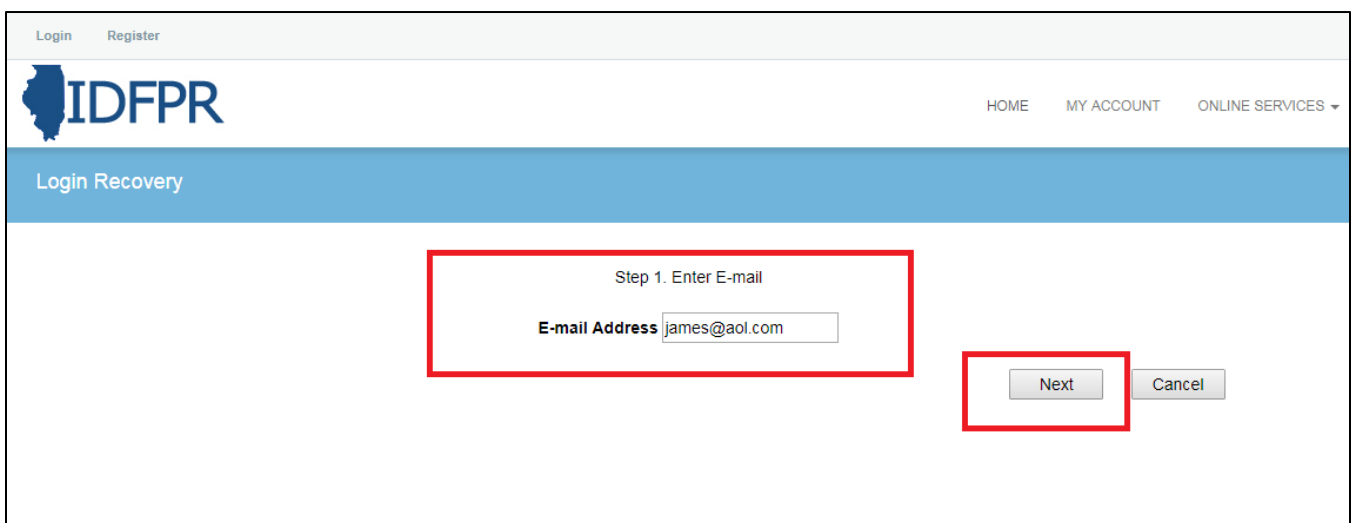# Overview

Existing users can retrieve their User ID through the online portal following the steps below.

1. Access the Online Services Portal at: https://ilesonline.idfpr.illinois.gov/DFPR/Default.aspx

2. Select "Forgot User ID" from "Access Your Account" section.

3. Enter your email in the 'E-mail Address' field and click 'Next'
REMINDER: The email address your provide must be the one registered with your account.

4. Enter the answers to the security questions and click 'Next.'
REMINDER: You provided answers to these questions when your account was created.

5. The system will then send your User ID to your email. The email will be sent from 'FPR.Notice@Illinois.gov'