

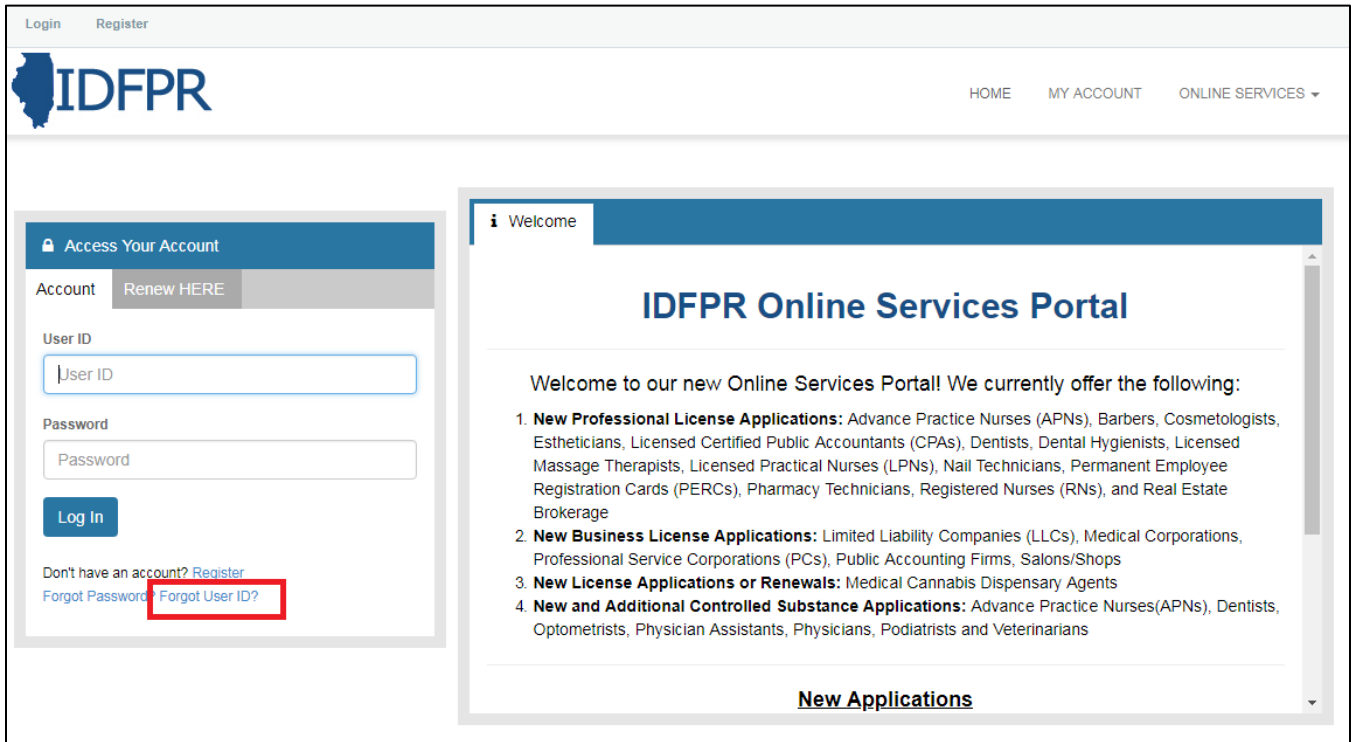
User ID Retrieval

Revised 2-26-18

Overview

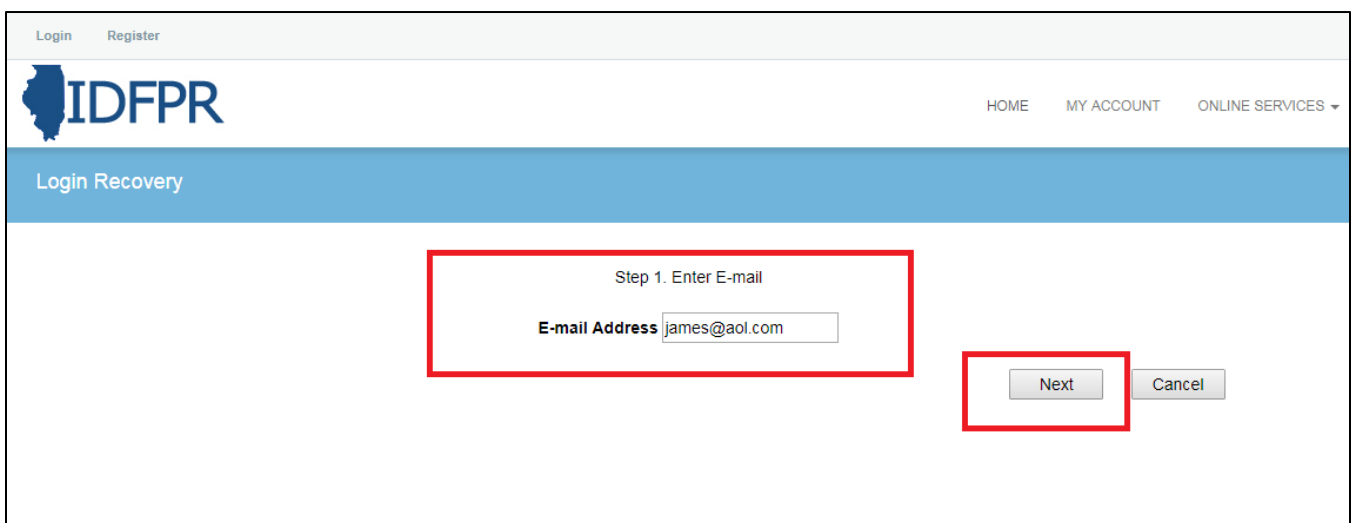
Existing users can retrieve their User ID through the online portal following the steps below.

1. Access the Online Services Portal at: <https://ilesonline.idfpr.illinois.gov/DFPR/Default.aspx>
2. Select “Forgot User ID” from “Access Your Account” section.



3. Enter your email in the ‘E-mail Address’ field and click ‘Next’

REMINDER: The email address you provide must be the one registered with your account.



4. Enter the answers to the security questions and click 'Next.'

REMINDER: You provided answers to these questions when your account was created.

Login Register

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Login Recovery

Step 2. Answer Security Questions
Answer the security questions to proceed:

In what city did you meet your spouse/significant other?

In what city does your nearest sibling live?

5. The system will then send your User ID to your email. The email will be sent from 'FPR.Notice@Illinois.gov'

Login Register

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Login Recovery

Step 3. Reset User ID
Your user name has been sent to james@aol.com

Thank you.
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