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JB PRITZKERMARIO TRETO, JR.LAURIE MURPHYGovernorSecretaryDirector

Illinois Department of Financial & Professional Regulation, Division of Real Estate Community Association Manager Licensing and Disciplinary Board OPEN Minutes

Date: May 16, 2023

Call to Order: 11:05 a.m.

Location: IDFPR - Division of Real Estate

555 West Monroe Street, 8th Floor, Conference Room 8C1

Chicago, IL 60661

And

Via Interactive Video Conference at IDFPR

320 West Washington Street, 2nd Floor, Conference Room 258

Springfield, IL 62786

Board Members Present: Brent Baccus, Vice Chairperson – Unit Owner

Sanina Ellison – Unit Owner

Marla Jackson – Chairperson- CAM Member

Louis Lutz – CAM Member Asa Sherwood – CAM Member Stephanie Skelley -CAM Member

Board Members Not Present:

Division Staff Present: Adrienne Levatino – Associate General Counsel

Monica Gutierrez – Chief of Boards and Complaints in Real Estate Brokerage and Community Association

Manager

Geetu Naik - Chief of Prosecutions

Jennifer Rossiter Moreno – Operations Manager

Debra Malinowski - CAM Board Liaison

Susan Sigourney - Board Liaison

Guest(s) Present: Matthew Green – Community Association Managers

International Certification Board (CAMICB) and

Community Association Institute (CAI)

Phoebe Neseth – Community Association Institute

Lavina Norris – public member

TOPIC	DISCUSSION	ACTION
Call to Order	Marla Jackson, Chairperson of the Community Association Manager Licensing and Disciplinary Board opened the meeting.	The meeting was called to order at 11:05 a.m. by roll call.
Approval of Open Minutes	The Board reviewed the Open Minutes from the March 21, 2023 Community Association Manager Licensing and Disciplinary Board meeting.	A motion was made by Lutz and seconded by Baccus to approve the Open Minutes as presented from the March 21, 2023 CAM Board meeting. Motion carried unanimously.
Public Comments	Matthew Green introduced himself as the Executive Director of the Community Association Managers International Certification Board. Phoebe Neseth introduced herself as the Director of Government and Public Affairs for the Community Association Institute.	
Licensing Report	The 2023 Licensing Report as of April 2023 was presented and distributed. A copy of the report is attached to and made a part of these minutes. Mr. Reed mentioned that community association manager licensees will be eligible to renew their community association manger license through IDFPR's online portal in the coming weeks. Mr. Reed further explained that CAM licensees will receive an email from the Department prior to June 1, 2023 with their username and password to be used in IDFPR's online portal. In the past, if a licensee did not receive IDFPR's email with their username and password and tried to reset their password on IDFPR's online portal, it didn't work properly. Therefore, its best to contact IDFPR at the following email address: FPR.Realestate@illinois.gov and not to contact the Call Center to reset the password or with other issues relating to renewing their license. The Department will also have a help sheet to assist CAM licensees navigate through IDFPR's online portal.	

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	Mr. Reed mentioned that Licensing is preparing for the upcoming changes in the Community Association Manger Rules once they will go into effect.	
	Chairperson Jackson mentioned that an associate with her firm is going through the licensing process and if they are issued a license in the month of May 2023, that license would expire August 31, 2023 causing the licensee to pay a renewal fee within a short period of time after paying the application fee. Chairperson Jackson inquired if the Department would consider offering those applicants a prorated fee. Mr. Reed will bring this matter to the Director. Chairperson Jackson inquired if this applied to all real estate professions; Mr. Reed stated that it does apply to all the real estate professions. Mr. Sherwood inquired if a management company has the ability to do bulk renewals for all of their licensed CAM. Mr. Reed mentioned that with the transition to the current system, it does not have a bulk renewal option, but hopes that for future renewals it will be an option.	
Complaint Report	The 2023 Complaints Report through the month of May was presented and distributed. A copy of the report is attached to and made a part of these minutes.	
Investigation Report	The 2023 Investigations Report through the month of May was presented and distributed. A copy of the report is attached to and made a part of these minutes.	
Prosecution Report	The 2023 Prosecutions Report through the month of May was presented and distributed. A copy of the report is attached to and made a part of these minutes.	
Formal Hearing Schedule	There is a 2-day formal hearing scheduled on September 7 th and 8 th .	
Old Business	There was no Old Business discussed.	
New Business	There was no New Business for discussed.	

TOPIC	DISCUSSION	ACTION
Motion to go into Closed Session	Roll Call Vote taken: Brent Baccus, yes Sanina Ellison, yes Marla Jackson, yes Louis Lutz, yes Asa Sherwood, yes Stephanie Skelley, yes	A motion was made by Lutz and seconded by Baccus to go into Closed Session as permitted by Section 2 (c) (4) and (15) of the Open Meetings Act at 11:18 a.m. Motion carried unanimously.
Closed Session	The Board reviewed the March 21, 2023 Closed Minutes. The Board reviewed the Consumer Complaints Review reports for March 20, 2023: 7 Complaints Referred to Investigations 11 Complaints Recommended for Closure 1 referred to next CAM CCR The Board reviewed the Consumer Complaints Review reports for April 18, 2023: 13 Complaints Referred to Investigations	
	5 Complaints Recommended for Closure The Board deliberated on pending enforcement actions.	
Motion to go Into Open Session		A motion was made by Skelley and seconded by Lutz to go into Open Session at 11:30 a.m. Motion carried unanimously.
Approval of March 21, 2023 Closed Minutes		A motion was made by Skelley seconded by Baccus to approve the Closed Minutes from the March

TOPIC	DISCUSSION	ACTION
		21, 2023 CAM Board meeting. Motion carried unanimously.
		Motion made Lutz seconded by Skelley to ratify the actions that were taken in closed session that includes Brent Baccus authorizing the Department to affix his electronic signature on the 5 consent orders presented in Closed Session. Motion carried.
Orders	5 Consent Orders were reviewed and discussed in Closed Session.	The Board signed 5 Consent Orders with Asa Sherwood and Marla Jackson recusing themselves from consent order 2023-02991.
	The Board received a report that reflected that there were 4 final action by the Director on Consent Order previously signed by the Board: 2017-10751 Andrew Santucci 2018-03654 Carmen Prisco 2020-03381 Zora Golumbovski 2022-10335 Alyssa Neitzki/ Rosa Ordetx	
Closed Minutes remain closed.		Motion made by Skelley, seconded by Lutz that all Minutes

TOPIC	DISCUSSION	ACTION
		of Closed Sessions of the CAM Board Meetings remain closed. Motion carried unanimously.
Adjournment	The next meeting is scheduled for July 18, 2023.	There being no further business to discuss, a motion was made by Lutz and seconded by Sherwood to adjourn at 11:32 a.m. Motion carried by unanimous roll call vote.

2023 CAM LICENSE REPORT

MONTH	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	ОСТ	NOV	DEC
C A M s	1919	1950	1983	1998								

2022 CAM LICENSE REPORT

MONTH	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	ост	NOV	DEC
C A M s	1690	1723	1750	1770	1784	1804	1818	1837	1852	1867	1884	1902

2021 CAM LICENSE REPORT

MONTH	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	ост	NOV	DEC
C A M s	1962	1973	1990	1998	2010	2,027	2,040	2,066	2,078	2,097	2,106	1,676

2020 CAM LICENSE REPORT

MONTH	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	ост	NOV	DEC
CAMs	1800	1821	1839	1846	1859	1873	1895	1907	1917	1926	1938	1945

2019 CAM LICENSE REPORT

MONTH	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	ост	NOV	DEC
C A M s	1966	1974	1989	1998	2000	2032	2039	2043	2055	1739	1749	1777

2018 CAM LICENSE REPORT

MONTH	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	ОСТ	NOV	DEC
C A M s	1749	1751	1770	1783	1803	1825	1853	1871	1894	1909	1925	1938

2017 CAM LICENSE REPORT

MONTH	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG (RENEWAL)	SEP	ОСТ	NOV	DEC
C A M s	1,818	1,863	1,874	1,885	1,902	1,923	1,933	1,938	1966	1688	1698	1714

2016 CAM LICENSE REPORT

MONTH	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	ОСТ	NOV	DEC
CAMs	1,584	1,629	1,651	1,668	1,687	1,718	1,720	1,754	1,775	1,784	1,806	1,811

2015 CAM LICENSE REPORT

MONTH	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG (RENEWAL)	SEP	ост	NOV	DEC
C A M s	1,684	1,697	1,714	1,723	1,735	1,758	1,774	1,782	1,779	1,503	1,563	1,580

April 2023 CAM Complaint Report

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Column1	New CAM Complaints	New CAM Complaints Assigned To Investigations	Complaints Closed At Intake Review	Complaints Closed at CCR	Refer to Prosecutions	new CAM complaints not assigned
January	13	8	2	3		
February	18	13	5	0		
March	25	7	7	11	0	0
April	21	13	3	5	0	0
May						
June						
July						
August						
September						
October						
November						_
December						
Total	77	41	17	19	0	0

April 2023 Investigations Report

	CAM	CAM	CAM	CAM	CAM	CAM			
		Cases	Cases	Cases	Cases	Cases	_		
							_		CAM Cases
Cases	less	months	months	months	months	months	Cases Received	Pros	Closed
173	4	22	25	19	59	44	0	2	0
171	5	21	22	25	56	42	8	1	9
177	7	27	22	25	58	38	18	4	8
179							12	3	7
							38	10	24
	en CAM Cases 173 171 177	Pending/Op en CAM cases 2 months or less 173 4 171 5 177 7	Pending/Op en CAM months or Cases 2 months 173 4 22 171 5 21 177 7 27	Pending/Op en CAM Cases Cases 2 months or less Cases Over 2 months Cases Over 6 months 173 4 22 25 171 5 21 22 177 7 27 22	Pending/Op en CAM Cases Cases 2 months or less Cases Over 2 months Cases Over 6 over 9 months 173 4 22 25 19 171 5 21 22 25 177 7 27 22 25	Pending/Op en CAM Cases Cases 2 months or less Cases 2 months Cases Over 2 months Cases Over 9 months Cases over 9 months Cases over 12 months 173 4 22 25 19 59 171 5 21 22 25 56 177 7 27 22 25 58	Pending/Op en CAM Cases Cases 2 months or less Cases Over 2 months or less Cases Over 6 months Cases Over 9 months Cases over 9 months Cases over 12 months Cases Over 24 months 173 4 22 25 19 59 44 171 5 21 22 25 56 42 177 7 27 22 25 58 38	Pending/Op en CAM Cases Cases 2 months or less Cases Over 2 months over 9 months over 12 months over 12 months over 24 months New Assigned to Investigations CAM Cases Received 173 4 22 25 19 59 44 0 171 5 21 22 25 56 42 8 177 7 27 22 25 58 38 18 179 12 12 12 12 12 12 12 179 170 <td>Pending/Op en CAM Cases Cases 2 months or less Cases Over 24 months months months New Assigned to Investigations CAM Cases Referred to Pros 173 4 22 25 19 59 44 0 2 171 5 21 22 25 56 42 8 1 179 7 27 22 25 58 38 18 4 179 10</td>	Pending/Op en CAM Cases Cases 2 months or less Cases Over 24 months months months New Assigned to Investigations CAM Cases Referred to Pros 173 4 22 25 19 59 44 0 2 171 5 21 22 25 56 42 8 1 179 7 27 22 25 58 38 18 4 179 10

COMMUNITY ASSOCIATION MANAGER PROSECUTIONS REPORT APRIL 2023

		Pending		cases		cases	cases	cases										
	New	open	2 months		cases over	over 9	over 12	over 24										
	Cases	cases	or less	months	6 months	months	months	months	Informal	Formal	CLOSED	CLOSED	CLOSED	CLOSED	CLOSED:	CLOSED:	IL	
									Conferences	Complanints		ADMIN	ADMIN	FORMAL	CONSENT	NON-	INC	
										Filed			WARN	ORDER	ORDER	DISC	TAX	CHILD
													LETTER			ORDER		SUPPORT
JANUARY	2	17	4	0	2	1	3	7	0	0	2	0	0	0	2	0	0	0
FEBRUARY	1	17	2	2	2	1	3	7	0	0	1	0	1	0	0	0	0	0
MARCH	5	21	6	2	2	0	4	7	0	0	1	0	0	0	0	0	1	0
APRIL	5	22	9	2	1	0	4	6	0	1	4	0	0	0	4	0	0	0
MAY											0							
JUNE											0							
JULY											0							
AUGUST											0							
SEPTEMBER											0							
OCTOBER											0							
NOVEMBER											0							
DECEMBER											0							
TOTAL	13								0	1	8	0	1	0	6	0	1	0