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JB PRITZKERMARIO TRETO, JR.LAURIE MURPHYGovernorSecretaryDirector

# Illinois Department of Financial & Professional Regulation, Division of Real Estate Community Association Manager Licensing and Disciplinary Board OPEN Minutes

Date: July 18, 2023

Call to Order: 11:02 a.m.

Location: IDFPR - Division of Real Estate

555 West Monroe Street, 5th Floor, Conference Room 5C5

Chicago, IL 60661

And

Via Interactive Video Conference at IDFPR

320 West Washington Street, 2<sup>nd</sup> Floor, Conference Room 258

Springfield, IL 62786

Board Members Present: Brent Baccus, Vice Chairperson – Unit Owner

Sanina Ellison – Unit Owner Louis Lutz – CAM Member Stephanie Skelley -CAM Member

Board Members Not Present: Marla Jackson – Chairperson -CAM Member

Asa Sherwood – CAM Member

Division Staff Present: Adrienne Levatino – Associate General Counsel

Monica Gutierrez – Chief of Boards and Complaints in Real Estate Brokerage and Community Association

Manager

Jeremy Reed – Chief of Licensing and Education Hector Rodriguez – Chief of Audits and Investigations Jennifer Rossiter Moreno – Operations Manager

Debra Malinowski - CAM Board Liaison

Susan Sigourney - Board Liaison

Guest(s) Present: Matthew Green – Community Association Managers

International Certification Board (CAMICB) and

Community Association Institute (CAI)

TOPIC	DISCUSSION	ACTION
Call to Order	Brent Baccus, Vice Chairperson of the Community Association Manager Licensing and Disciplinary Board opened the meeting.	The meeting was called to order at 11:02 a.m. by roll call.
Approval of Open Minutes	The Board reviewed the Open Minutes from the May 16, 2023 Community Association Manager Licensing and Disciplinary Board meeting.	A motion was made by Lutz and seconded by Skelley to approve the Open Minutes as presented from the May 16, 2023 CAM Board meeting. Motion carried unanimously.
Public Comments	There were no public comments.	
Licensing Report	The 2023 Licensing Report as of June 2023 was presented and distributed. A copy of the report is attached to and made a part of these minutes.  Mr. Reed emphasized that community association management firms are required to be licensed. As of today, Licensing has received 73 community association management firm applications and issued 40 community association firm licenses.  Mr. Reed reminded the Board that community association manager licensees are eligible to renew their licenses through IDFPR's online portal. Thirty-eight percent of community association managers have renewed their community association manager's license.  Mr. Reed encourages the community association managers to renew their community association manager licenses before the last week of the renewal cycle to avoid the high volume of renewal applications and technical problems that may occur. The community association manager licensees may contact IDFPR at the following email address:  FPR.Realestate@illinois.gov and the Call Center to help with their user name or password.	
Complaint Report	The 2023 Complaints Report through the month of June was presented and distributed. A copy of the report is attached to and made a part of these minutes.	

TOPIC	DISCUSSION	ACTION
Investigation Report	The 2023 Investigations Report through the month of June was presented and distributed. A copy of the report is attached to and made a part of these minutes.	
	Mr. Rodriguez reported that one investigator left the Department which results in a total of five investigators for all DRE professions throughout the state of Illinois. The Department has posted three investigator positions. An interview process is pending	
Prosecution Report	The 2023 Prosecutions Report through the month of June was presented and distributed. A copy of the report is attached to and made a part of these minutes.	
	Ms. Levatino mentioned that Geetu Naik, Chief of Prosecutions, left the Department on July 14, 2023 to pursue another career opportunity.	
Formal Hearing Schedule	There is a 2-day formal hearing scheduled on September 7 <sup>th</sup> and 8 <sup>th</sup> .	
Old Business	There was no Old Business discussed.	
New Business	There was no New Business for discussed.	
Motion to go into Closed Session	Roll Call Vote taken: Brent Baccus, yes Sanina Ellison, yes Louis Lutz, yes Stephanie Skelley, yes	A motion was made by Lutz and seconded by Skelley to go into Closed Session as permitted by Section 2 (c) (4) and (15) of the Open Meetings Act at 11:10 a.m. Motion carried.
Closed Session	The Board reviewed the May 16, 2023 Closed Minutes.	
	The Board reviewed the Consumer Complaints Review reports for May 16, 2023:  8 Complaints Referred to Investigations	

TOPIC	DISCUSSION	ACTION
	2 Complaints Recommended for Closure	
	The Board reviewed the Consumer Complaints Review reports for June 20, 2023: 12 Complaints Referred to Investigations 3 Complaints Recommended for Closure	
	The Board deliberated on pending enforcement actions.	
Motion to go Into Open Session  Approval of May		A motion was made by Skelley and seconded by Lutz to go into Open Session at 11:16 a.m. Motion carried unanimously.
16, 2023 Closed Minutes		A motion was made by Skelley seconded by Lutz to approve the Closed Minutes from the May 16, 2023 CAM Board meeting. Motion carried.
		Motion made Skelley seconded by Lutz to ratify the actions that were taken in closed session. Motion carried.
Orders	2 Consent Orders were reviewed and discussed in Closed Session.	The Board signed 2 Consent Orders.
	The Board received a report that reflected that there were 5 final action by the Director on Consent Order previously signed by the Board: 2016-09020 Latrice McGee 2019-12041 Ramo Vulic 2021-09227 Patricia Keating 2022-10897 Jeff Jacks	

TOPIC	DISCUSSION	ACTION
Closed Minutes remain closed.	2023-02991 Timothy Norris	Motion made by Skelley, seconded by Lutz that all Minutes of Closed Sessions of the CAM Board Meetings remain closed. Motion carried.
Adjournment	The next meeting is scheduled for September 19, 2023.	There being no further business to discuss, a motion was made by Skelley and seconded by Lutz to adjourn at 11:20 a.m. Motion carried.

### 2023 CAM LICENSE REPORT

MONTH	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	ОСТ	NOV	DEC
C A M s	1919	1950	1983	1998	2010	2045						

### 2022 CAM LICENSE REPORT

MONTH	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	ост	NOV	DEC
C A M s	1690	1723	1750	1770	1784	1804	1818	1837	1852	1867	1884	1902

#### 2021 CAM LICENSE REPORT

MONTH	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	ост	NOV	DEC
C A M s	1962	1973	1990	1998	2010	2,027	2,040	2,066	2,078	2,097	2,106	1,676

### 2020 CAM LICENSE REPORT

MONTH	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	ост	NOV	DEC
CAMs	1800	1821	1839	1846	1859	1873	1895	1907	1917	1926	1938	1945

#### 2019 CAM LICENSE REPORT

MONTH	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	ост	NOV	DEC
C A M s	1966	1974	1989	1998	2000	2032	2039	2043	2055	1739	1749	1777

### 2018 CAM LICENSE REPORT

MONTH	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	ОСТ	NOV	DEC
C A M s	1749	1751	1770	1783	1803	1825	1853	1871	1894	1909	1925	1938

#### 2017 CAM LICENSE REPORT

MONTH	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG (RENEWAL)	SEP	ост	NOV	DEC
CAMs	1,818	1,863	1,874	1,885	1,902	1,923	1,933	1,938	1966	1688	1698	1714

### 2016 CAM LICENSE REPORT

MONTH	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	ОСТ	NOV	DEC
CAMs	1,584	1,629	1,651	1,668	1,687	1,718	1,720	1,754	1,775	1,784	1,806	1,811

## 2015 CAM LICENSE REPORT

MONT	JAI	1	FEB	MAR	APR	MAY	JUN	JUL	AUG (RENEWAL)	SEP	ост	NOV	DEC
CAM	1,68	4	1,697	1,714	1,723	1,735	1,758	1,774	1,782	1,779	1,503	1,563	1,580

April 2023 CAM Complaint Report

				Craw Complaine	•	
Column1	New CAM Complaints	New CAM Complaints Assigned To Investigations	Complaints Closed At Intake Review	Complaints Closed at CCR	Refer to Prosecutions	new CAM complaints not assigned
January	13	8	2	3		
February	18	13	5	0		
March	25	7	7	11	0	0
April	21	13	3	5	0	0
May	20	8	10	2	0	0
June	18	11	5	2	0	0
July						
August						
September						
October						
November						
December						
Total	115	60	32	23	0	0

June 2023 Investigations Report

	CAM	CAM	CAM	CAM	CAM	CAM			
Pending/Op	Cases 2	Cases	Cases	Cases	Cases	Cases	New Assigned to	CAM Cases	
en CAM	months or		Over 6	over 9	over 12		-		CAM Cases
Cases	less	months	months	months	months	months	Cases Received	Pros	Closed
173	4	22	25	19	59	44	0	2	0
171	5	21	22	25	56	42	8	1	9
177	7	27	22	25	58	38	18	4	8
179							12	3	7
182	8	34	24	14	62	40	8	1	4
190	13	25	33	13	62	44	11	1	2
							57	12	30
	en CAM Cases 173 171 177 179	Pending/Op en CAM cases 2 months or less  173 4  171 5  177 7  179  182 8	Pending/Op en CAM Cases 2 months or Cases 2 months         Cases 2 months         Cases 2 months           173         4         22           171         5         21           177         7         27           179         8         34	Pending/Op en CAM Cases         Cases 2 months or Over 2 less         Cases months months         Cases over 6 months           173         4         22         25           171         5         21         22           177         7         27         22           179         8         34         24	Pending/Op en CAM Cases         Cases 2 months or less         Cases Over 2 months or months         Cases Over 6 over 9 months           173         4         22         25         19           171         5         21         22         25           177         7         27         22         25           179	Pending/Op en CAM Cases         Cases 2 months or less         Cases Over 2 months         Cases Over 6 over 9 over 12 months         Cases over 9 over 12 months           173         4         22         25         19         59           171         5         21         22         25         56           177         7         27         22         25         58           179         8         34         24         14         62	Pending/Op en CAM Cases         Cases 2 less months or Over 2 less         Cases over 9 months or Over 2 less months         Cases over 9 months         Cases over 12 over 24 months         Cases over 12 over 24 months           173         4         22         25         19         59         44           171         5         21         22         25         56         42           177         7         27         22         25         58         38           179         8         34         24         14         62         40	Pending/Op en CAM Cases         Cases 2 months or Cases         Cases Over 2 months or Cases         Cases Over 2 months or Cases         Cases Over 2 months or Cases over 9 months         Cases over 12 months over 24 months         New Assigned to Investigations CAM Cases Received           173         4         22         25         19         59         44         0           171         5         21         22         25         56         42         8           177         7         27         22         25         58         38         18           179         12         12         24         14         62         40         8           190         13         25         33         13         62         44         11	Pending/Op en CAM Cases         Cases 2 months or less         Cases Over 24 months or less         New Assigned to Investigations CAM Cases Referred to Pros           173         4         22         25         19         59         44         0         2           171         5         21         22         25         56         42         8         1           179         7         27         22         25         58         38         18         4           190         13         25         33         13         62         44         11         1           190         13         25         33         13         62         44         11         1

#### **COMMUNITY ASSOCIATION MANAGER PROSECUTIONS REPORT JUNE 2023**

		Pending		cases		cases	cases	cases										
	New	open	2 months		cases over	over 9	over 12	over 24										
	Cases	cases	or less	months	6 months	months	months	months	Informal	Formal	CLOSED	CLOSED	CLOSED	CLOSED	CLOSED:	CLOSED:	IL	
									Conferences	Complanints		ADMIN	ADMIN	FORMAL	CONSENT	NON-	INC	
										Filed			WARN	ORDER	ORDER	DISC	TAX	CHILD
													LETTER			ORDER		SUPPORT
JANUARY	2	17	4	0	2	1	3	7	0	0	2	0	0	0	2	0	0	0
FEBRUARY	1	17	2	2	2	1	3	7	0	0	1	0	1	0	0	0	0	0
MARCH	5	21	6	2	2	0	4	7	0	0	1	0	0	0	0	0	1	0
APRIL	5	22	9	2	1	0	4	6	0	1	4	0	0	0	4	0	0	0
MAY	2	19	6	4	0	1	3	5	0	0	5	0	0	0	5	0	0	0
JUNE	2	21	4	7	1	1	3	5	0	0	0	0	0	0	0	0	0	0
JULY											0							
AUGUST											0							
SEPTEMBER											0							
OCTOBER											0							
NOVEMBER											0							
DECEMBER											0							
TOTAL	17								0	1	13	0	1	0	11	0	1	0